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Workshop Supervisor

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Company: Hitachi Construction Machinery Co., Ltd.

Location: Australia

Category: other-general

About UsHitachi Construction Machinery (Australia) Pty Ltd is a leading manufacturer of construction and mining equipment. The Opportunity Hitachi is actively seeking a highly motivated individual to join the team in the position of Workshop Supervisor at our Revesby site. Reporting to the Service Manager you will be responsible for planning, organising and supervising Workshop operations to meet customer requirements, while working closely with Service Manager to achieve department budgets and allotted KPI's. As a key member of the team, you will also be responsible for: Maintain work schedules to ensure efficient utilisation of equipment and resourcesPositively enable and motivate workshop fitters and apprentices who are reporting to you, to be the best that they can be whilst having safety at the forefront of everything they do Effective and efficient resource and labour allocations for timely service delivery and OEM level excellenceLiaise with both internal and external stakeholders to coordinate Total Customer Satisfaction in machine performance, product, workmanship and warrantyEnsure HCA employees and contractors comply with all WHS responsibilities and that a safety-first culture is a consistent behaviour within the departmentApply QA processes and ensure compliance of these systems to all Workshop jobsWIP Management of Workshop Work Orders - Cost control and actively looking to improve processes and efficienciesTo be successful in this role you will have:Relevant diesel or mobile plant mechanic trade qualificationsSimilar supervisory experience with strong leadership skills and the ability to get the team to work cohesively Demonstrated safety focus with a strong understanding of WHS principlesExperience in the maintenance of earthmoving equipment (Hitachi exposure would be a distinct advantage) Excellent time management with the ability to effectively manage multiple responsibilitiesThe ability to use initiative to contribute and support continuous improvement, and drive changeExcellent written and verbal communication skills – a high level of emphasis on keeping all stakeholders informed of work progressBenefitsWe are offering:Permanent Full Time Position in a leading OEM with long term job securityCompetitive salary package + company biannual bonuses! \$\$\$Exclusive staff discount on a range of goods and servicesOEM training and opportunities for upskilling with access to the latest technologiesSupportive mentors who value your input in finding new and improved ways to achieving successBe a part of a leading OEM which genuinely values and ensures everyone is happy and safe at work!At Hitachi, we value our people and work towards providing guidance on your career path towards a rewarding and successful experience. We are proud to be an Equal Opportunity Employer who recruits based on merit and capabilities. We encourage and support a diverse talent pool of skill, ethnicity and gender, to create a wide culture of shared values and enriched experiences in our business.
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