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Visual Merchandiser

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Company: H & M Hennes & Mauritz Gruppe

Location: Canberra

Category: other-general

As a Visual Merchandiser you work at the heart of fast-paced fashion business, in your store you create an environment that inspires customers to explore their personal style. You guide and support the store team to deliver exceptional inspiration & guidance with competitive convenience in line with the H&M brand direction and values. As a Visual Merchandiser you actively drive sales in store and are responsible to ensure strong execution of the Commercial Handbook. Key responsibilities: Ensure that garment presentation in store is in line with the Commercial Handbook and creates exceptional inspiration and guidance with competitive convenience. Secure a high level of styling and fashion inspiration in windows & indoor. Together with the Department Manager you maximise and drive commercial opportunities in your store within the H&M brand guidelines. Execute visual & commercial training for all colleagues in store to support garment presentation and styling in line with the Commercial Handbook, together with Store Manager and Department Managers. Organise and plan your workload according to business needs and commercial planner. Ensure safety, security and administration procedures are always followed. Qualifications To be successful in the role as a Visual Merchandiser, we believe you are passionate about creating an environment that inspires customers to explore their personal style. You enjoy helping and coaching the store team to deliver the most inspiring and exciting Customer Experience in line with the H&M brand guidelines and are confidently able to provide feedback when needed. In addition, you have an inspiring communication style and are able to interact with both your colleagues and customers. What you need to succeed: Up to date with current fashion trends and styling techniques to anticipate our customers' needs. Customer centric approach

with proven results creating a great customer experience in a Visual Merchandising role. Strong organizational skills and the ability to prioritize multiple tasks based on the needs of our fast-paced business. Commercial mindset with the ability to analyze figures and formulate plans to maximize sales. The ability to delegate, follow up and provide straightforward feedback with the goal of coaching and developing your team. Excellent interpersonal skills and ability to communicate clearly with all team members. Additional Information This is a full-time role with the potential to be eligible for sponsorship in line with Visa criteria. Due to data policies, we only accept applications through career page.

Benefits We offer all our employees at H&M Group attractive benefits with extensive development opportunities around the globe. All our employees receive a staff discount card, usable on all our H&M Group brands in stores and online. Brands covered by the discount are H&M (Beauty and Move included), COS, Weekday, Monki, H&M HOME, & Other Stories, ARKET, Afound. In addition to our global benefits, all our local markets offer different competitive perks and benefits. Please note that they may differ between employment type and countries.

Inclusion & Diversity H&M is a part of H&M Group. At H&M Group, we're determined to create and maintain inclusive, diverse, and equitable workplaces throughout our organisation. Our teams should consist of a variety of people that share and combine their knowledge, experience, and ideas. Having a diverse workforce leads to a positive impact on how we address challenges, on what we perceive possible and on how we choose to relate to our colleagues and customers all over the world. Hence all diversity dimensions are taken into consideration in our recruitment process. We strive to have a fair and equal process and therefore kindly ask you not to attach a cover letter in your application as they often contain information that easily can trigger unintentional biases.

Company Description H&M is a fashion brand that offers the latest styles and inspiration, from fashion pieces and unique designer collaborations to affordable wardrobe essentials. Our business idea is fashion & quality at the best price in a sustainable way. Learn more about H&M here .

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