

Venue Manager + Cafe Supervisor for Code Black Coffee

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Company: Code Black Coffee

Location: Not Specified

Category: other-general

Code Black Coffee is seeking a Venue Manager to manage our fantastic, vibrant, and professional FOH team at one of our bustling brunch cafes. We are also searching for a strong and bubbly Assistant Manager/Café Supervisor to assist our wonderful Venue Manager in inspiring and leading our incredible team. Are you a gun barista that wants to step up and lead a small but dedicated team at an espresso bar in the CBD? We also have a position for you! At Code Black Coffee, we believe that good coffee is for everyone. But it is not just about the coffee, it is about the whole experience. From the moment customers walk through our doors, we are committed to providing the sublime and the ridiculous to each person. Code Black Coffee is simultaneously a laboratory, a creative kitchen, a workshop, and a hub for connoisseurs of the dark art and science of coffee. Have we caught your attention yet? We are looking for our next incredible leader as someone with minimum 2 years solid management experience, some specialty coffee knowledge, the desire to inspire and lead a team (not just be a boss) and who has a genuine passion for providing outstanding service to our great customers. An epic Venue Manager will have the organisational skills to ensure the smooth running of daily operations in the venue, the dedication to drive profitability and achieve objectives and goals, and the personality to create a vibe that attracts customers to keep coming back again and again. An extraordinary Assistant Manager/Café Supervisor will have a strong work ethic and will provide ongoing support to the Venue Manager; as well as motivating the FOH team and taking the lead when required. If you think that you're an awesome Manager or Supervisor with a passion for hospitality and a superstar on the floor, then we want you! At Code Black Coffee we work hard, we

have fun, and we are proud of what we do. The ideal candidate will be able to motivate and lead our team and will need to be able to: Act as constant role model for our team and showcase your professional industry skills in a friendly and genuine manner Ensure the daily service is run to a high standard consistently and efficiently Manage stock control and inventory, staffing and wage costs (prepare rosters, assign specific duties) Identify and determine areas for cost reduction and improvement Ensure compliance with all company policies and procedures Manage staff performance, provide constructive feedback as required, identify weaknesses, and provide training as appropriate Encourage a supportive, positive, and fun workplace for all employees Inspire team members with a lead-by-example approach with a positive and energetic attitude Maintain an up-to-date working knowledge of both Food Safety and OH&S requirements Develop new and exciting beverage offerings Work collaboratively with other personnel within the business and assist in recruitment for new front-of-house employees Serve alcohol (RSA required) We would ideally like someone who wants to contribute to Code Black Coffee and who wants to grow and develop with a supportive and dynamic company over the long term. Please note that only successful candidates will be contacted.

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