

Vehicle Return Agent

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Company: Avis Budget Group

Location: Melbourne Airport

Category: other-general

About Avis Budget Group

We don't just rent cars. We're changing the way people move. Across our world-famous brands - Avis, Budget, Zipcar, and Apex - we're leading the way for the global mobility industry.

Our brands represent a mobility ecosystem of more than 11,000 locations in approximately 180 countries. With more than 70 years of experience in managing global fleets and with one of the largest fleets of connected cars in the world, we are committed to innovation and are moving the future of mobility forward.

About the Role

As a Rental Operations Agent you will be involved in all aspects of our business! In this position you will be interacting with our customers on the counter marketing products and services, completing rental bookings, inspecting vehicles for damages and also assisting with the cleaning of our vehicles in the wash bay.

What you'll do

Interact with our customers face to face, promoting the Avis Budget Group brand

Completing rental transactions, contracts and bookings

Cleaning the interior and exterior of our vehicles according to company standards

Inspecting vehicles for any damages that occurred during the previous rentals

What we're looking for

Applicants must have a full and valid driver's licence

This is a full time position that requires opened availability to work days, weekends, nights, etc

Previous experience within retail, hospitality, customer service, sales or similar roles

Ability to work in a fast paced environment while delivery exceptional customer service

Ability to follow procedures and adhere to company guidelines and standards

Comfortable learning and using various computer systems to accurately input rental information

Benefits and Perks

Hourly pay + loadings + performance incentives

Wellbeing programme incl. life insurance + discounted health insurance + superannuation options

Access to Perkbox – discounts and offers with hundreds of retailers and big brands, including on cinema tickets, fitness classes, shopping discounts and much more

Employee discounts on car rental across Avis Budget Group

Employee Assistance Programme (EAP) provided by Converge – 24/7 support for your mental health and wellbeing

Full training provided to help you achieve your goals & reach your potential

Melbourne Airport

Victoria

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