

Technician Field Service

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Company: Cummins

Location: Australia

Category: other-general

Our culture believes in Powering Your Potential. We provide global opportunities to develop your career, make your community a better place and work with today's most innovative thinkers to solve the world's toughest problems.

We believe in flexibility for you to explore your passions while making an impact through meaningful work within our inclusive workforce. That's what #LifeAtCummins is all about.

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Description

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We are seeking **Technician - Field Service** in our team based in Hume, ACT. This role will focus on the diagnoses and completes repairs to engines at our customer's site.

In this role, you will make an impact in the following ways:

Engage customers in a courteous and professional manner and anticipates and ensures prompt and efficient attention to customer needs.

Apply the use of specialized tools and follows documented procedures and policies to diagnose and complete less complex repairs, including identifying and preparing required parts and tools.

Perform preventative maintenance activities as per documented schedules and standards on engine and related components in the field.

Escalate unresolved issues to more experienced Field Service Technicians and/or Supervisor.

Complete required documentation, such as service worksheets, timesheets, warranty claims, quality documents via handwritten forms or business system input screens. Identifies additional service opportunities with customer.

To be successful in this role you will need the following:

Basic level field service work experience

Intermediate level knowledge of and/or experience with engine products
Customer service experience

Field Service Technician will be servicing a variety of Cummins engines in multiple applications such as, automotive, off-highway, marine, mining and power generation.

Apprentice Trained Engine Technician (Preferred)

Vocational diploma from relevant technical institution

Locally valid driving permit

This position may require licensing for compliance with export controls or sanctions regulations.

At Cummins, we are an equal opportunity employer dedicated to diversity in the workplace. Our policy is to provide equal employment opportunities to all qualified persons without regard to race, gender, colour, disability, national origin, age, religion, union affiliation, sexual orientation, veteran status, citizenship, gender identity and/or expression, or other status protected by law.

Job SERVICE

Primary Location Australia-Australian Capital Territory-Canberra-Australia, Hume, Parts and Service Distribution

Job TypeShop

Recruitment Job Type Technician

Job Posting May 21, 2023, 5:50:53 PM

Unposting Date Ongoing

Organization Distribution Business

Role Category Onsite

Relocation Package Eligible

Req ID 2300051J

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