

Technical Service Representative

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Company: Komatsu Australia Pty Ltd

Location: Mackay

Category: other-general

At Komatsu Australia you'll be part of an inclusive culture where all our people thrive, reflected in our purpose: creating value together. We encourage people with diverse backgrounds to apply for this role.

The Opportunity:

We are on the search for an experienced Heavy Equipment tradesperson to support our customer's mine site near Mackay.

You'll provide onsite and offsite technical support, key drivers are to eliminate technical issues and to assist with maximising equipment availability, reliability and productivity on Komatsu equipment primarily being Electric Drive Trucks.

This role is not FIFO and will be based on the Mine Site with the flexibility to support other Komatsu customers when required.

Role Located Mackay Region

Roster Monda to Friday

Komatsu Benefits:

Families Policy 16 weeks of paid primary carer parental leave, 4 weeks of secondary carer leave, plus many more family friendly benefits

Financial: Company funded Income Protection Insurance

Career Recognition, awards, flexibility, further education studies and internal career development

Health:Corporate discount with Bupa, Total Wellbeing Solution with Telus Health

Travel:Discounts with Avis, Qantas, Crown, IHG and travel agents

Yearly BonusPotential to receive a yearly bonus

Referral Program\$3000 referral payment for referring a successful new employee to Komatsu

What we are looking for:

Relevant Heavy Equipment Trade or Engineering Qualification is mandatory

Current Drivers licence

High degree of mechanical and electrical aptitude

Hold a broad based knowledge/working experience on Komatsu Dozers

Must be able to write technical reports

Excellent understanding and commitment to safety and the environment

Ability to analyse and troubleshoot complicated hydraulic, mechanical and electrical technical problems and provide solutions

Ability to read and understand hydraulic and electrical drawings

An understanding of maintenance targets including availability, reliability, parts management and component life cycle management

Well-developed written and oral skills including use of Microsoft Office

Ready to get started? Simply hit the apply now button!

Komatsu offers a zero-harm culture in the workplace and competitive remuneration package. We employ people with different skills, abilities, cultural backgrounds, experiences, preferences, ethnicities and from different generations. Komatsu is endorsed by Work180 and committed to a workplace where women can thrive.

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