

## Systems Engineer Iii - Linux

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Company: Granicus, Inc.

Location: Australia

Category: other-general

The Company Serving the People Who Serve the People Granicus is driven by the excitement of building, implementing, and maintaining technology that is transforming the Govtech industry by bringing governments and their constituents together. We are on a mission to support our customers by meeting the needs of their communities and implementing our technology in ways that are equitable and inclusive. Granicus has consistently appeared on the GovTech 100 list over the past 5 years and has been recognized as the best companies to work on BuiltIn.

Over the last 25 years, we have served 5,500 federal, state, and local government agencies and more than 300 million citizen subscribers powering an unmatched Subscriber Network that uses our digital solutions to make the world a better place. With comprehensive cloud-based solutions for communications, government website design, meeting and agenda management software, records management, and digital services, Granicus empowers stronger relationships between government and residents across the U.S., U.K., Australia, New Zealand, and Canada. By simplifying interactions with residents, while disseminating critical information, Granicus brings governments closer to the people they serve—driving meaningful change for communities around the globe.

Want to know more? See more of what we do here .

The Systems Engineer is part of the Infrastructure Engineering team at Granicus. The team supports and maintains infrastructure hardware, software, and critical systems with a focus on security, availability, and scalability. The ideal candidate possesses infrastructure system triage and troubleshooting skills, with specific focus on Linux-based systems and domain

name system management.

**What You'll Do:** Follow infrastructure team processes and actively seek to improve them, especially as it relates to implementing automation of repeatable tasks Identify and fix problem areas in the existing Linux OS and DNS infrastructure Execute quality changes and perform code and change request reviews As part of an on-call team, triage and troubleshoot efficiently and effectively during production incidents Ensure system resources and assets are logged and monitored along with appropriate actions for events Analyze log files and other infrastructure data using available tools Develop documentation to empower other team members and accurately represent projects and procedures Plan for and install new software/firmware releases and hardware/software upgrades to meet security and supportability requirements

**Who You Are:** You have 3+ years of relevant experience in Linux system administration You have 3+ years of relevant experience in DNS administration You have specific technical experience with: regular patching of infrastructure hardware and software systems implementing and managing DNS, NTP certificates and certificate management Scripting / automation (e.g. Bash, Python, Ansible, Terraform, Git, PowerShell) You have an understanding of security frameworks such as ISO 27001, NIST 800-53 and/or FedRAMP You have worked in a large enterprise environment, providing Linux and DNS support You are passionate about technology and keep abreast of technical developments in your field You have the ability to adapt to a changing environment

**Security and Privacy Requirements**  
Responsible for Granicus information security by appropriately preserving the Confidentiality, Integrity, and Availability (CIA) of Granicus information assets in accordance with the company's information security program. Responsible for ensuring the data privacy of our employees and customers, their data, as well as taking all required privacy training in a timely manner, in accordance with company policies.

#J-18808-Ljbffr

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