

## Suspicious Matter Reporting Team Leader, Financial Crimes

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Company: Link Group

Location: Australia

Category: other-general

### Why Link Group

Link Group is a global business connecting millions of people with their assets – safely, securely, and responsibly. We have over 6000 employees across 4 continents and continue to grow every day. Retirement and Superannuation Solutions is the largest business under Link Group and we are the leading administrator for super funds in Australia. Many of our clients are household names. We are well positioned within a growing superannuation industry, combining our rich legacy with a fast-paced environment that enables rapid career growth. We are a diverse team with employees from various cultural and linguistic backgrounds, and we make sure to celebrate the successes of our clients and our people.

**The Role** The role of the Suspicious Matter Reporting Team Leader, is to lead, motivate and inspire a high performing team of Suspicious Matter Reporting Analysts and Administrators, while ensuring operational efficiency of fraud mitigation processes and controls.

They will also be a key contact with our clients across all of our formal reporting process, law enforcement and regulator engagements. This role presents candidates with an opportunity to grow their financial crimes knowledge and develop their leadership skills in a fast paced and growing function.

**Key Accountabilities and main responsibilities** Create and drive a team culture where employees are motivated, efficient and communicating effectively through demonstrated leadership and strategic planning.

Responsible for building and maintaining a high performing reporting team to ensure service levels are met and to prioritise and adapt work to align with organisational goals.

Implement and imbed any Service Excellence initiatives to improve quality, performance, and efficiency of the teams to facilitate best practice Financial Crime reporting.

The Team Leader role will have direct reports of Suspicious Matter Analysts and will have direct oversight of the work allocation, investigations, reporting and management of internal and external stakeholders.

Ensure all statutory regulations are adhered to and implement best practice AML and fraud mitigation processes.

Effectively and efficiently manage daily escalations and large-scale investigations.

#### Experience & Personal Attributes

Ability to engage with internal and external stakeholders and manage daily escalations.

4 years' operational leadership experience within a Financial Crimes or Risk environment.

Ability to coach and mentor direct reports to deliver on key fraud mitigation tasks and prioritise and adapt work as required.

Demonstrate active leadership with the ability to motivate and engage staff and to create an environment that encourages innovation; develop people to meet their potential.

Strong quality assurance and staff development focus.

Knowledge of Superannuation/ Fraud and Risk including AML legislation and best practice in fraud mitigation strategies.

Formal tertiary qualification in fraud, risk, business management or related discipline would be beneficial.

#### Some of our Employment Benefits

FlexiWorks – enabling our employees to work in the office and at home.

Purchased Leave, Parental Leave, Volunteer Leave, Gender transition leave, Well-being leave.

Employee Recognition Program - to recognise people who are demonstrating our values and Company purpose.

Talent Referral Program

Salary Sacrificing via Superannuation

Employee Assistance Program

Learning & Development - Development at your fingertips via self-paced learning, including educational assistance support

Employee discounts – Access discounted rates and offers from a variety of providers including Bupa and Microsoft!

Novated Car Leasing

**Culture @ Link Group** We are an inclusive employer whose people work collaboratively. We encourage, support and value the various talents and perspectives of our people and promote a flexible and blended work environment where our people can thrive, and their wellbeing is supported. We know that diversity drives better client outcomes, continuous improvement, and growth. Be part of our company and together we will achieve our full potential. We treat all individuals fairly and equitably and do not discriminate on the basis of diverse characteristics including, but not limited to gender, gender identity, sexual orientation, age, ethnicity, cultural background, physical abilities/disabilities, religious or political belief, marital or family status or carers responsibilities.

How to apply

Ready to take the next step in your career? Apply now with your resume and detailed cover letter highlighting your skills, experience, and why you would be a good fit for the role. Candidates must have the relevant work rights to be considered for an opportunity at Link Group. Successful applicants will be required to complete background screening prior to commencement of employment.

#J-18808-Ljbffr

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