

Spa Manager – Lizard Island Resort

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Company: DELAWARE NORTH

Location: Australia

Category: other-general

Essentia Day Spa on **Lizard Island Resort** has an exciting opportunity for an experienced **Spa Manager with Massage experience** to join and lead a close-knit team of professionals providing exceptional service on this breathtaking property. The Spa Manager is responsible for the management and operations of the Spa Services providing a variety of beauty and body treatments to the highest quality and standards. This role will also oversee the daily operations of the Spa to maximise revenue whilst utilising resources in an effective manner, ultimately achieving total guest satisfaction.

Located 60 minutes by light aircraft NE of Cairns, you will experience a tropical island with crystal clear waters, idyllic dive locations and powdery white beaches.

Our vision is to provide our guests a with full sensory journey allowing them to rest and relax, whilst restoring their mind, body and soul. We use the beautiful Australian made organic Spa range iKOU.

What we are looking for:

Education/Qualification:

Certificate IV in Massage and Beauty Therapy

First Aid Certificate

At least 2 years' experience in a resort spa (preferred)

Management experience

Workplace Health and Safety Representative Training (Highly regarded)

Previous Experience:

Relevant resort/hotel spa experience

Leading a diverse team to achieve high guest satisfaction and meet business objectives

Financial analysis, planning and control

Inventory management

What you can offer to the role:

Ensure the consistency, quality and integrity of the spa product & service including all beauty treatments (e.g. Facials, waxing, massage, pedicure and manicure)

Perform and oversee all beauty and massage treatments

Implement plans/strategies to improve speed of service and operational efficiencies

Drive sales and revenue through effective analysis of sales and product trends and daily trading reports

Drive cost minimisation through effective budget planning, labour and cost of goods management

Foster a collaborative team environment

Ensure team members receive regular feedback on performance both positive and constructive

With the support of the TA Advisor, conduct recruitment activities aligned to Delaware North standards to ensure attraction of the best talent

What we can offer you:

Complimentary spa treatments

Discounts off iKOU products and Boutique purchases

Opportunity to work and live on the Great Barrier Reef

Meals and accommodation included

This is a “**live-on**” remote location role. Working in a remote location is not for everyone, so we ask that you carefully consider the realities of living in a remote location for an extended period of time.

In return, we provide a truly unique working environment where you will be able to experience Lizard Island on the reef or on land, from snorkeling, diving, paddle boarding, kayaking, hiking, tennis under night lights, morning yoga on the beach to many more fun staff activities, you really can achieve the easy-going life many people dream of.

The package on offer is \$80,000 + Superannuation + Meals + Accommodation

Applications close 04-05-2024

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