

Solution Architect

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Company: Nsw Government -Customer Strategy & Technology

Location: Australia

Category: other-general

Solution Architect - Ticketing Domain (Fixed Term Upto 36 Months) Organisation/Entity:

Transport For NSW

Job category: Projects

Job location: Macquarie Park, NSW, AU, 2113

Job reference number: 93020

Employment type: Fixed Term Full-Time

Salary range: \$147865.0-\$165608.0

You can be part of the team that enables significant service improvements for our people. You're an innovative tech enthusiast who wants to explore and create cutting-edge solutions. You'll have the opportunity to be part of an expert team that improves technology experiences, shaping the digital landscape for a seamless future. In this role you will: Define and manage architectural input for the ABT Back Office integrated into Opal Next Gen solution. Own the Transport for NSW vision for ONG Account Based Ticketing. Provide expertise in Account Based Ticketing areas including fare policy implementation, barcode ticketing, transaction processing, fare product sales, fraud and risk management, fare media account management and customer service channels interaction. Guide business analysts in defining technical requirements for ONG Account Based Ticketing. Ensure vendors deliver ABT system meeting functional, non-functional and certification

requirements.

Evaluate proposals from vendors regarding Account Based Ticketing.

Provide governance of Account Based Ticketing development activities during ONG implementation.

Collaborate with project managers to reduce technical complexity through solution design documents specifying features, phases and operational delivery.

For more information, please view a copy of the role description.

About you Strong expertise in Account Based Ticketing concepts and technologies.

Extensive experience in defining technical requirements for ticketing systems.

Proven ability to evaluate vendor proposals and ensure compliance with requirements.

Excellent understanding of fare policy implementation, transaction processing and fraud management.

Knowledge of barcode ticketing, fare product sales and customer service channels interaction.

Ability to provide governance and guidance throughout the development lifecycle.

Proficiency in reducing technical complexity through solution design documents.

Demonstrated experience in solution architecture within the ticketing domain.

Who we are

Transport for NSW provides a safe, integrated and efficient transport system and services.

We connect people, communities and industry. The work we do connects the journeys you take every day.

Join us Our workforce is as diverse as the community we serve. If you'd like further information on our inclusion and diversity initiatives, visit [Transport careers](#).

We offer a wide range of employee benefits, like our award-winning flexible and hybrid work options.

This role is hybrid-friendly, meaning you can mix in-person days at your team's home base location with remote days.

What are you waiting for...? Connect with us. Apply now!

Applications close: 11:59pm Wednesday 17th April 2024. For more information about this role, please contact .

People living with disability are supported throughout the recruitment process and at work. Visit Supporting people with disability for more info or speak to your talent team member to arrange any adjustments to how you interact with us.

Need some help with your application? Take a look at our application tips video series.
#LI-Hybrid Job Segment: Solution Architect, Architecture, Developer, Risk Management, Technology, Engineering, Finance

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