

Service Operator Team Leader | Rail

[Apply Now](#)

Company: Hospitality & Guest Experience

Location: Adelaide

Category: office-and-administrative-support

Be a part of sharing special places and shaping lasting memories with Australia's leading experiential tourism business.

About Us

Our Rail Division, previously known as Great Southern Rail ("GSR") operates Australia's iconic rail journeys, The Ghan, Indian Pacific, The Overland and Great Southern.

There are very few global journeys considered national treasures, but our trains are, without question, iconic Australian experiences. From the moment our guests (and potentially you!) step aboard these legendary trains, you can feel it – a spirit of adventure and a sense of something very special about to unfold.

About Journey Beyond

Australia's leading experiential tourism group, Journey Beyond, is privileged to operate 14 brands spanning the country, connecting guests to the land, and to each other.

Headquartered in Adelaide, Journey Beyond's impressive tourism brands include iconic trains The Ghan, Indian Pacific, Great Southern and The Overland; premium small-group outback operator Outback Spirit; eco-luxe lodge Sal Salis Ningaloo Reef; aquatic adventures Cruise Whitsundays, Rottneest Express, Horizontal Falls Seaplane Adventures, Darwin Harbour Cruises and Journey Beyond Cruise Sydney; and our tallest members, Melbourne Skydeck and Eureka 89.

Joining the Journey Beyond family, you will play an integral role in supporting our business as we continue to share special places and shape lasting memories for our guests.

About You

You will have proven experience leading a small team in Housekeeping/Logistics or similar, with strong communication and organisational skills.

About the Role

Based at Adelaide Parklands Terminal, the Service Operator Team Leader is responsible for ensuring the cleanliness of guest cabins, lounge and restaurant carriages on-train and public areas off-train. The role will provide support to the Housekeeping Supervisor through coaching and training initiatives. This is a guest facing role.

The key responsibilities include:

Conduct daily briefings with the staff to keep them abreast of day-to-day requirements such as train turn-arounds, deep cleaning and areas requiring special attention

Supervise the work environment as the team work in line with the desired instruction and systems that are in place

Prepare cleaning schedules for the return of all carriage cabins, lounge and restaurant carriages from rolling stock operations, ensuring the teams operating rhythm is planned and organised

Monitor the quality of linen and record and report any identified issues for supplier resolution

Report maintenance faults, damage to furniture and fittings in all areas to the appropriate person.

Reporting and administrative tasks as required.

Ensure all employees comply with grooming and uniform standards

Meet all systems, practices and procedures required for food safety standards in compliance with HACCP requirements.

Experience with computers and reporting is also required.

What We Offer

General discounts on Journey Beyond travel and experiences

An attractive salary

Study Assistance Policy

A career with opportunities for progression, transfers, and secondments

Employee Referral Policy

Private Health discounts

Employee Assistance Program

Discounts on Journey Beyond merchandise

How To Apply

If you are interested in this role, click 'apply now' to forward an up-to-date copy of your CV.

Your Rail Journey starts here!

Apply now. Join us!

[Apply Now](#)

Cross References and Citations:

1. [Service Operator Team Leader | RailThechatgptjobs Jobs Adelaide Thechatgptjobs](#) ↗
2. [Service Operator Team Leader | RailCanadianjobscentral Jobs Adelaide Canadianjobscentral](#) ↗
3. [Service Operator Team Leader | RailChefjobsnearme Jobs Adelaide Chefjobsnearme](#) ↗
4. [Service Operator Team Leader | RailVeteranjobs Jobs Adelaide Veteranjobs](#) ↗
5. [Service Operator Team Leader | RailAustraliacareers Jobs Adelaide Australiacareers](#) ↗
6. [Service Operator Team Leader | RailCustomerservicejobsJobs Adelaide Customerservicejobs](#) ↗
7. [Service Operator Team Leader | RailReceptionistjobsJobs Adelaide Receptionistjobs](#) ↗
8. [Service Operator Team Leader | RailGhanajobsJobs Adelaide Ghanajobs](#) ↗

9. Service Operator Team Leader | Rail Netherlandsjobs Jobs Adelaide

Netherlandsjobs ↗

10. Service Operator Team Leader | Rail CraigsjobsJobs Adelaide Craigsjobs↗

11. Service Operator Team Leader | Rail CarejobsJobs Adelaide Carejobs↗

12. Service Operator Team Leader | Rail Advertisingjobs Jobs Adelaide Advertisingjobs ↗

13. Service Operator Team Leader | Rail Nyjobscareer Jobs Adelaide Nyjobscareer ↗

14. Service Operator Team Leader | Rail Dermatologistjobs Jobs Adelaide

Dermatologistjobs ↗

15. Service Operator Team Leader | Rail TechgiantcareersJobs Adelaide

Techgiantcareers↗

16. Service Operator Team Leader | Rail Personaltrainerjobs Jobs Adelaide

Personaltrainerjobs ↗

17. Service Operator Team Leader | Rail Restaurantjobsnearme Jobs Adelaide

Restaurantjobsnearme ↗

18. Service Operator Team Leader | Rail Findsalesjobs Jobs Adelaide Findsalesjobs ↗

19. Service operator team leader | rail Jobs Adelaide ↗

20. AMP Version of Service operator team leader | rail ↗

21. Service operator team leader | rail Adelaide Jobs ↗

22. Service operator team leader | rail Jobs Adelaide ↗

23. Service operator team leader | rail Job Search ↗

24. Service operator team leader | rail Search ↗

25. Service operator team leader | rail Find Jobs ↗

Source<https://au.expertini.com/jobs/job/service-operator-team-leader-rail-adelaide-hospitality-guest--de803cf7e0/>

Generated on: 2024-05-04 by Expertini.Com