

Australia Jobs Expertini®

Service Advisor

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Company: A.P. Eagers Limited

Location: Australia

Category: office-and-administrative-support

About the role: Eagers Automotive is currently looking for a highly motivated and passionate Service Advisor to join our team at Southside Mitsubishi in Cannington. Reporting to the Service Manager, this role will be responsible for booking, greeting, and managing daily customer relations for the dealership's service department. This includes the following: Answering customer enquiries regarding their vehicles serviceUp-selling additional service workEnsuring all customer requirements are metBuild relationships with customers and internal stakeholdersDelivering quality customer service The Service Advisor role is strongly customer-service focused, as well as having elements of sales, and automotive knowledge. Therefore, a background in these fields would be highly advantageous. About you: If you are someone that takes pride in their customer service skills, values reliability, and efficiency with a positive 'can do' attitude, then we are looking for you! You will ideally possess: Experience in a Service Department/ dealership environmentDesire to deliver exceptional customer serviceOperate with a high level of IntegritySuperb interpersonal and organisational skills We are looking for a passionate individual with exceptional customer service skills. We are willing to train the right person with the right attitude. Eagers Automotive Benefits:Be a part of a multi-national company, where you have access to a network of opportunities across locations and brands.A Learning & Development program called Learning Together where you get access to development and training opportunities such as our partnership with AIM (Australian Institute of Management) where over 150 training courses are on offer! Ranging from computer training, finance and admin, sales to communication skills.A top-of-the-line Employee Assistance Program with leading provider, Telus Health, where

employees have access to their MyCoach service on all areas of life (mental health, health and nutrition, financial advice, family and relationships and stress management). Lastly, extensive employee benefits that include discounts on Crown Perth Accommodation, Private Health insurance, and vehicle purchasing, parts and maintenance, as well as additional paid Maternity Leave for eligible team members, and much more... Southside Mitsubishi is a part of Australia's largest and most dynamic automotive retailer, Eagers Automotive, employing over 8,000 team members across 250 dealerships within Australia & New Zealand. We represent over 33 car brands and 11 truck & bus brands priding ourselves of delivering an exceptional guest experience. We are an equal opportunity employer and would love to hear from you if the above details resonate with you! Eagers Automotive - Moving together. Your application will include the following questions: Which of the following statements best describes your right to work in Australia? Report this job advert Don't provide your bank or credit card details when applying for jobs.

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