# Australia Jobs Expertini®

# **Senior Research Manager (Managing Consultant)**

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Company: Mastercard

Location: New South Wales

Category: other-general

Senior Research Manager (Managing Consultant) page is loaded Senior Research Manager (Managing Consultant) Apply locations St. Leonards, Australia time type Full time posted on Posted 2 Days Ago job requisition id R-217953 Our Purpose We work to connect and power an inclusive, digital economy that benefits everyone, everywhere by making transactions safe, simple, smart and accessible. Using secure data and networks, partnerships and passion, our innovations and solutions help individuals, financial institutions, governments and businesses realize their greatest potential. Our decency quotient, or DQ, drives our culture and everything we do inside and outside of our company. We cultivate a culture of inclusion for all employees that respects their individual strengths, views, and experiences. We believe that our differences enable us to be a better team – one that makes better decisions, drives innovation and delivers better business results.

Title and Summary

Senior Research Manager (Managing Consultant)Our Purpose

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Job Title

Senior Research Manager, Advisors Research Center

## All About Us

The Data & Services team is a key differentiator for Mastercard providing the cutting-edge services that help our customers grow. Focused on thinking big and scaling fast around the globe, this agile team is responsible for end-to-end solutions for a diverse global customer base. We combine traditional management consulting with our rich data assets and inhouse technology to provide our clients with powerful strategic insights and recommendations. Centered on data-driven technologies and innovation, these services include consulting, loyalty and marketing programs, test-and-learn business experimentation, and data driven information and risk management services. While specializing in the payments industry, Mastercard Data & Services also works closely with major retailers, airlines, and other enterprises, leveraging data and insights garnered from within and beyond its network.

#### All About the Role

Advisors Research Center is a new capability designed to respond to fast evolving customer needs for high-quality research support, with the important mission of value realization in developing insights and recommendations. This capability augments Advisors traditional areas of strength.

Advisors Research Center is a Global Research-oriented Competency That Applies Proven,
Accredited Research and Domain Experience To Partner With Any Client Worldwide to Help
Them Drive Measurable Value By

- Delivering new research products and strategies to market smoothly and efficiently
- Successfully leveraging research assets and delivering the most challenging research output that's impactful for clients
- Provide key insights based on secondary research and/or analyzing the data available
   All About You
- Managed research projects in the past (mainly primary, with some working knowledge of secondary research)

- Project Management (including team management, reviews and end-to end delivery). Engage in Client Management (presentation and communication skills)
- Strong at understanding client objective, visualizing and storyboarding. Ability to use industry frameworks and create impactful client ready materials.
- Experience of working with research vendors (vendor management, execution of primary research studies and questionnaire preparation)
- Strong at business writing, creating client ready materials
- Have demonstrated people management responsibilities (managing a small team)

## All About Your Education & Skills

- Have sufficient and relevant working experience across a range of research projects
- Expertise in either of primary/ secondary research (preferred if both)
- Knowledge of financial services industry (preferred) including recent current issues and topics
- Fluent local office language and English required, other languages desirable
- Advanced Word, Excel, and PowerPoint skills required; knowledge of Project Management tools preferredCorporate Security Responsibility

All activities involving access to Mastercard assets, information, and networks comes with an inherent risk to the organization and, therefore, it is expected that every person working for, or on behalf of, Mastercard is responsible for information security and must:

Abide by Mastercard's security policies and practices;

Ensure the confidentiality and integrity of the information being accessed;

Report any suspected information security violation or breach, and

Complete all periodic mandatory security trainings in accordance with Mastercard's guidelines.

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