

Senior Principal Software Engineer

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Company: Atlassian

Location: Australia

Category: other-general

Senior Principal Software Engineer - JSM, ITSM Engineering | Sydney, Australia | Remote, Remote | Full-Time

Atlassian can hire people in any country where we have a legal entity. Assuming you have eligible working rights and a sufficient time zone overlap with your team, you can choose to work remotely or from an office (unless it's necessary for your role to be performed in the office). Interviews and onboarding are conducted virtually, a part of being a distributed-first company.

Jira Service Management (JSM) empowers Dev and Ops teams to collaborate at high velocity, to respond to business changes and rapidly deliver fantastic service experiences to employees and customers. JSM empowers every team, from IT to HR to Legal, to quickly set up a service desk, continuously adapt to scale needs, and deliver outstanding service experiences without the complexity of traditional ITSM solutions. By connecting Dev and Ops, JSM accelerates critical development work, eliminates toil, and tracks changes with ease, with a complete audit trail for every change. In short, it enables high-velocity ITSM.

We're hiring Senior Principal Software Engineer to join our ITSM team. You will report into the Senior Engineering Manager in JSM. In this role, you will focus on a technical strategy that aligns with the enterprise technical vision and our requirements around scale and performance, and bring it to reality across all of JSM. This position would work across ~50 member development team on projects and across the entire JSM group in driving improvements to our overall operational excellence, reliability, and developer productivity.

What you'll do: Shape the forward-looking technical direction and long-term architecture for JSM. Use your deep technical skills to help guide and mentor other developers, product managers, and senior managers, ensuring the team understands the

vision, and help realise that vision. Work with leadership and provide technical input on roadmap planning. Partner with principal engineers and architects from other teams and drive exploration of large-scale projects spanning multiple teams in JSM. Solve interesting, complex problems from technical design to launch. Improve, through example, the quality of software construction and meaningful code reviews in an agile environment. Be a role model for, and influence a large team of engineers at multiple seniority levels all the way from grads to principal engineers, and mentor engineers across the teams. Be influential within your team and work with peers and senior leaders to define and revise the standards for operational excellence across Atlassian. Your background: 10+ years of experience building software, with 4+ years in an architect/principal role working across teams. Proficiency in Java or another JVM-based language. Experience in another object-oriented programming language is also acceptable, but you need to be willing to work with a Java tech stack. Broad experience architecting, designing, and building large-scale systems with multiple dependencies. Passion for building quality solutions and up-keeping quality standards. Success with building, expressing, and pitching a technical vision to stakeholders. Experience with collaboration with an ecosystem of teams. Success with leading the long-term strategy for software architecture. Experience with Enterprise Customers. Experience in operational requirements and common challenges of software systems. Experience working on developer productivity initiatives. Experience working on security and compliance-related features. Don't see an exact role match? No problem! Join our Talent Community and stay up-to-date on company and careers updates relevant to your career.

#J-18808-Ljbffr

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