

Senior Case Manager, Queensland Corrective Services

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Company: Queensland Corrective Services

Location: Australia

Category: other-general

Are you looking for an opportunity to work in case management?

Are you committed to cultural competency & the respectful and positive engagement with First Nations clients & communities?

Community Corrections is responsible for supervising adults subject to Community Based Orders and/or Parole. We aim to protect the community & reduce re-offending by supervising clients & supporting them to achieve meaningful change.

Northern Region is committed to diversity, professional maturity & creativity in a complex and evolving practice of Human Services. This offers a variety of environments and opportunities for people seeking diversity & opportunities to explore some of the most beautiful scenery in Australia. District Offices are located in Mackay, Townsville & Mt Isa.

Job details

Position status Fixed Term Temporary Position type Full-time Occupational group Community Care Classification PO3 Workplace Location North West Qld, Townsville region, Mackay region Job ad reference QLD/561720/24 Closing date 14-May-2024 Yearly salary \$94552 - \$103029 Fortnightly salary \$3624.20 - \$3949.10 Total remuneration Salary Other Job duration up to 6 months with possibility of extension Contact person Jodie Zimmerman Contact details Mobile 0437 937 535

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We are seeking fixed term temporary full-time Senior Case Managers to join our Mackay, Townsville and Mt Isa teams.

The Senior Case Manager ensures a high level of community safety through the effective

case management of clients within the community addressing their assessed risks & needs. You will play a vital role in protecting the community, working as part of a dedicated team, you will act as an agent of change to address offending behaviour & encourage rehabilitation, making our communities safer.

EXPERIENCE & SKILLS:

Able to demonstrate experience working within a legislative framework that underpins a core service delivery area.

Able to work self-sufficiently and be confident in your own professional discretion, reasoning, judgement and decision making skills prior to seeking management validation.

Able to demonstrate previous experiences of fostering a new relationship and receiving positive reinforcement in return to demonstrate the relationship was well developed.

Communicate professionally and engages with respect with colleagues, offenders, management and stakeholders. Experience in working collaboratively with people from diverse cultural backgrounds.

Ability to embrace diversity and maximise the whole range of skills and differences available within the workforce.

QUALIFICATIONS, PROFESSIONAL REGISTRATION, CONDITIONS AND OTHER REQUIREMENTS

Possession of a degree relevant for the human services or criminology fields such as Law, Justice, Humanities, Psychology, Social Sciences, Social Welfare, Health, Education, Business and Aboriginal and Torres Strait Islander Studies

Individuals employed on a permanent or temporary basis will be required to complete Certificate IV in Correctional Practice (Community). All activities and assessments associated with the Certificate IV are to be completed within 12 months of commencing their employment, and certification achieved within 18 months.

The incumbent may be required to travel on official business and the possession of a C class licence is required and will be mandatory in specific locations where it is identified

as essential by the hiring panel.

INCENTIVES:

An attractive salary package including 12.75% superannuation and annual leave loading

Industry-leading training & support as well as promotional & development opportunities

Family support through parental leave & flexible working arrangements

Benefit from competitive remuneration & employment terms & conditions as well as rural & remote incentives (for eligible locations)

Gain the satisfaction of working in a professional workforce committed to quality service delivery in the community

WE ARE LOOKING FOR PEOPLE WHO:

Are relationships-focused, have strong stakeholder engagement, communication, written and time management skills - and committed to great customer service. You will join an organisation committed to creating diverse, inclusive, connected, capable and supportive workplaces.

Applications to remain current for 12 months.

Job Ad Reference: QLD/561720/24

Closing Date: Tuesday, 14th May 2024

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