

## Senior Case Manager - Child & Family Services

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Company: The Benevolent Society

Location: Australia

Category: other-general

**Full Time Permanent position based in Penrith**

**\$105k - \$110k inclusive of Super + Salary Packaging**

**Flexible and Friendly organisation, Hybrid options available**

### **Our Organisation**

The Benevolent Society's vision is to build a just society where all Australians can live their best life. For more than 200 years we have supported people at the margins of society: Aboriginal and Torres Strait Islander Australians; children, young people, and their families; older people; carers and people with disability. We are an independent, non-religious service provider which supports people to live life their way.

As part of The Benevolent Society vision, we are strongly committed to reconciliation with our First Nations people of Australia. We remain steadfast in our commitment to promoting the economic, political, and social inclusion of Aboriginal and Torres Strait Islander peoples.

### **About the role**

Our Fostering Young Lives program supports children and their foster careers throughout Sydney. Our services offer ongoing and coordinated support to best meet the needs of children and their carers, so they feel supported in the work they do. As a Senior Case Manager, you will support Case Managers in performing their role within this program, assisting them with preparations for visits and ensuring high quality service delivery. You will

build team capacity and work with more complex client needs and work intensively with children, young people, and careers.

## **Duties**

As a Senior Case Manager in the Fostering Young Lives programme, you will:

Work with a number of complex cases, supporting children, young people and their carers, and undertake comprehensive assessments to develop, implement, monitor and review case plans

Support other Case Managers with their complex cases, including attending visits, meetings, and to resolve more challenging situations

Develop contact schedules and conduct regular contact visits as a key worker

Coordinate with other service providers, including assisting clients to engage with wrap around services directly, as appropriate

Attend review meetings, case conferences, worker meeting and consultation meetings and ensure appropriate documentation is kept

Coach, advise and provide on the job support to Case Managers, Counsellors, and others to improve client outcomes

Support the leadership team with learning and onboarding needs and develop a range of solutions to build capacity within the team outcomes

## **Our Benefits**

We support people to live their best life. That includes you, our employee. A 'best life' is unique to everyone and can change as life changes. Here are a few things you might be interested in:

**Salary Benefits** - You can package up to \$15,900 pa of you pre-tax salary to pay for everyday expenses before income tax is calculated, meaning you take home even more pay!

**Motor Vehicle Packaging Options** – to suit your lifestyle and save you money.

**Work/Life Balance** -Flexible work arrangements including part time hours, hybrid home/office work arrangements, 1 accrued day off a month for full time employees.

**Recognition and Reward** – Sector competitive remuneration, various recognition programs

and access to long service leave after 5 years

**Wellness** - Fitness passport + Employee Assistance Program + opportunity to purchase additional leave.

**Professional development** –We tailor career development opportunities to all employees and volunteers for career enrichment, fulfilment, and growth

**Our Reconciliation Commitment**– a First Nations employees are entitled up to 10 days of unpaid leave for ceremonial purposes, as well as the option to be a voice on our RAP working group, and have the opportunity for cultural and professional development that supports career pathways.

### **Skills and Experience**

We want you to be successful in your new role! This means, as an **experienced Social Worker, Psychologist, Case Worker or Case Manager** you will have

Degree qualified in social work, psychology or similar

Extensive experience in case management, particularly in child protection

Strong grasp on child protection issues, including substance abuse, domestic violence and trauma's impact on a child's development

Familiarity with evidence-based practices and intervention models, such as developmental and attachment theories

Computer literate with excellent verbal and written communication skills

Skilled in building relationships with stakeholders

If you identify as Aboriginal and/or Torres Strait Islander peoples, then we want to hear from you. The Benevolent Society recognises and values cultural knowledge and wisdom of the First Nations people, we therefore strongly encourage you to apply. We are strongly committed to being an Employer of Choice, one who offers, provides, and practices cultural safety in our workplace.

### **Apply Now!**

To apply please follow the link and submit your current CV along with a 1 page cover letter discussing your reasons for applying and suitability for the role

Have any questions? Please contact **Karen Draper** on **0409 367 374** or

**karen.draper@benevolent.org.au** for a friendly, confidential discussion.

Senior Practitioner Position Profile

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