

Security Advisor - Falcon Complete (Remote)

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Company: CrowdStrike Holdings, Inc.

Location: Australia

Category: other-general

Security Advisor - Falcon Complete (Remote) page is loaded Security Advisor - Falcon Complete (Remote) Apply locations Australia - Remote, QLAustralia - Remote, SA Australia - Remote, ACAustralia - Remote, VCAustralia - Remote, NW time typeFull time posted on Posted 3 Days Ago job requisition idR16507 #WeAreCrowdStrike and our mission is to stop breaches. As a global leader in cybersecurity, our team changed the game. Since our inception, our market leading cloud-native platform has offered unparalleled protection against the most sophisticated cyberattacks. We're looking for people with limitless passion, a relentless focus on innovation and a fanatical commitment to the customer to join us in shaping the future of cybersecurity. Consistently recognized as a top workplace, CrowdStrike is committed to cultivating an inclusive, remote-first culture that offers people the autonomy and flexibility to balance the needs of work and life while taking their career to the next level. Interested in working for a company that sets the standard and leads with integrity? Join us on a mission that matters - one team, one fight.About the Role:The Falcon Complete Security Advisor works within a team of advisors focused on overall health and security posture of all Falcon Complete customers. The ideal candidate will demonstrate a combination of technical, security, and customer management skills aimed at guiding customers towards a successful and secure experience with Falcon Complete. Under the direction of leadership, this role will execute daily tasks to ensure Falcon Complete can achieve its mission to stop breaches. What You'll Do: Assess customer's Falcon environment and ensure alignment with Falcon Complete standards.Provide Falcon Complete customers with recommendations that align to improved security including trend

analysis, configuration analysis, and improved product capabilities. Meets with the customer on established cadence to provide service overview, opportunities for improvement, and recommendations that align to improved security. Create and recommend remediation for components of CrowdStrike products that may lead to improved security posture. Contact customers directly upon identification of misalignment with Falcon Complete standards. Document, update, and resolve all customer related issues in accordance with established procedures and SLAs. Develop and provide customers with service reports and stats as requested. Partner with internal teams to ensure customer satisfaction. Liaise with support team to help troubleshoot and coordinate efforts to resolve technical issues.

What You'll Need: 3+ years in Cybersecurity focused role. Customer empathy and ability to guide customers towards desired outcome. Excellent customer-facing communication skills including verbal and written. Partner with CrowdStrike teams to troubleshoot and resolve customer issues. Adept in Windows, Linux, and MAC operating systems. Experience or demonstrated knowledge of threat detection and incident response. Bachelor's degree in Technology and/or Cybersecurity or relevant experience.

Bonus Points: Incident Management and CSIRT operation Change Management Malicious Code: Detection and Response Audit, Logging, and Monitoring Controls (SIEM, UEBA, MDR/XDR). Intrusion Detection and Response Experience working with complex, sophisticated clients Strong analytical capabilities and a desire to learn new things Able to work across multiple teams to resolve customer issues and requests Demonstrated experience as a security advisor or consultant Knowledge of the following frameworks: ISO 27001/2, NIST Cyber Security Framework, CIS Critical Security, PCI#LI-BS1#LI-Remote

Benefits of Working at CrowdStrike: Remote-first culture Market leader in compensation and equity awards with option to participate in ESPP in eligible countries Competitive vacation and flexible working arrangements Physical and mental wellness programs Paid parental leave, including adoption A variety of professional development and mentorship opportunities Access to CrowdStrike University, LinkedIn Learning and Jhanna Offices with stocked kitchens when you need to fuel innovation and collaboration Birthday time-off in your local country Work with people who are passionate in our mission and Great Place to Work certified across the globe We are committed to fostering a culture of belonging where everyone feels seen, heard, valued for who they are and empowered to succeed. Our approach to cultivating a diverse, equitable, and inclusive culture is rooted in listening, learning and collective action. By embracing the diversity of our people, we achieve our best work and fuel innovation - generating the best possible

outcomes for our customers and the communities they serve. CrowdStrike is committed to maintaining an environment of Equal Opportunity and Affirmative Action. If you need reasonable accommodation to access the information provided on this website, please contact Recruiting@crowdstrike.com , for further assistance. About Us CrowdStrike was founded in 2011 to fix a fundamental problem: The sophisticated attacks that were forcing the world's leading businesses into the headlines could not be solved with existing malware-based defenses. Founder George Kurtz realized that a brand new approach was needed — one that combines the most advanced endpoint protection with expert intelligence to pinpoint the adversaries perpetrating the attacks, not just the malware.

#J-18808-Ljbffr

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