

Salesforce Technical Business Analyst

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Company: Talent International

Location: Australia

Category: computer-and-mathematical

Seeking Business Analyst for Salesforce Implementation

12 months + 12 months

Canberra Location

Must be able to provide proof of Aus Citizenship

Our Client

Our client is highly respected organisation, who provides services and supports to thousands of individuals around Australia. With multiple locations around Canberra, this vital Government organisation seeks only the most skilled and professional individuals to assist them in developing programs, policies, and initiatives that will improve the quality of life for Australia's most vulnerable.

The Role

Our client is seeking a highly skilled and energetic Technical Business Analyst to provide business analysis, design, and agile collaboration skills to configure Salesforce solutions.

Key responsibilities will include:

Assess business objectives, formulating solution options, and driving stakeholder support.

Quickly connect business requirements particularly for Digital channels with the functional capabilities of the Salesforce application.

Be part of agile delivery, capturing functional requirements, converting them to Epics and User stories.

Lead (or play a key delivery role) in application solution design efforts.

Skills and Experience

Experience working as a Salesforce Functional Consultant or Senior Business Analyst with experience working in the digital portal or app channel.

Business Process mapping background for B2C & B2B Service processes

Demonstrated experience facilitating workshops with senior and multidisciplinary stakeholders

Demonstrated systems delivery experience working in multi-disciplinary teams in Agile and similar methods

To apply for this opportunity, please click 'APPLY'. For further information please contact Jaela Smith on 02 6129 6302 or email jaela.smith@talentinternational.com

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