

Salesforce BA

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Company: Infosys Singapore & Australia

Location: Sydney

Category: other-general

Infosys Consulting is the worldwide management and IT consultancy unit of the Infosys Group (NYSE: INFY), global advisor to leading companies for strategy, process engineering and technology-enabled transformation programs.

We partner with clients to design and implement customized solutions to address their complex business challenges, and to help them in a post-modern ERP world. By combining innovative and human centric approaches with the latest technological advances, we enable organizations to reimagine their future and create sustainable and lasting business value.

A pioneer in breaking down the barriers between strategy and execution, Infosys Consulting delivers superior business value to its clients by advising them on strategy and process optimisation as well as IT-enabled transformation. To find out how we go beyond the expected to deliver the exceptional, visit us at Infosys Consulting - a real consultancy for real consultants.

We have an opportunity available for a The Scrum Master is a servant leader of the Agile team and a Scrum team coach for the team members and Product Owner.

Requirements

Roles and responsibilities

Requirements elaboration and documentation.

Actively engage with key business stakeholders/Product Owners for workshops and decompose business requirements into user stories.

Wellversed with agile delivery methodology.

Tools –Jira, Confluence.

Telecom domain – BSS-OSS know-how, Telco Consumer Products and Ordering flows.

Salesforce skills (Proficient) – Sales Cloud, Service Cloud, Salesforce Industries (erstwhile Vlocity).

Benefits

We welcome applications from all members of society irrespective of age, sex, disability, sexual orientation, race, religion, or belief. We make recruiting decisions based on your experience, skills and personality. We believe that employing a diverse workforce is the right thing to do and is central to our success. We offer you great opportunities within a dynamically growing consultancy. You will elaborate and deliver best practice solutions and will be able to further develop your solution design, implementation and project 2 management skills. At Infosys Consulting you will discover a truly global culture, highly dedicated and motivated colleagues, a co-operative work environment and interesting training opportunities.

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