

Restaurant Supervisor - Harrisons Restaurant

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Company: Marriott

Location: Port Douglas

Category: Other-General

Job Number 22206078 **Job Category** Food and Beverage & Culinary **Location** Sheraton Grand Mirage Resort Port Douglas, 168-190 Port Douglas Road, Port Douglas, Queensland, Australia **Schedule** Full-Time **Located Remotely?** N **Relocation?** N **Position Type** Non-Management **Company** _Harrisons by Spencer Patrick_ operates within the Sheraton Grand Mirage Port Douglas and provides an exceptional fine-dining option to both hotel guests and members of the public. Sheraton Grand Mirage Resort Port Douglas is proudly part of the Marriott International group.

Marriott International is the world's leading global hospitality company, with more brands, more hotels and more opportunities for associates to grow and succeed. With 5,700 properties, and 30 brands, you'll find us in your neighbourhood and in more than 110 countries across the globe.

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Find Your World.™ **Location** This iconic Resort is situated between the renowned Great Barrier Reef and the Daintree Rainforest in Tropical North Queensland.

The resort comprises 295 guest rooms, suites and villas. **Department:** + Inspire and coach associates to deliver exceptional service for guests.

+ Deliver food and beverage to guests. + Conduct daily briefings and associate reviews.

+ Have good knowledge of the food and beverage menus.+ Responsible for the venue training.

+ Know the operating hours of all food and beverage outlets.+ Greet all guests with a smile and have fun at work+ Have a good understanding of POS.

+ Ensure that the liquor, tobacco and licensing laws are abided by and understand the correct procedures for handling an intoxicated and underage guest.+ Ensure associates follow procedures for correct sequence of service.

+ Greet and acknowledge guests every time. + Closely monitor quality and presentation of all food and beverages, quality of service and the guest experience+ Ensure that your work area is kept clean at all times.

+ Responsible for completing stock requisitions + Show due care of all equipment, report maintenance issues.+ Responsible for daily payroll approvals.

****Professional Experience:**** + Minimum 12 months in a similar role. + Experience in an international standard 4 or 5 star Hotel (desirable) ****Certificates:**** + RSA Certificate essential (essential if working in Food and Beverage).

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_ When you join the Sheraton family, you become a member of its global community. We've been a place to gather and connect since 1937.

At Sheraton, associates create a sense of belonging in more than 400 communities around the world. We welcome guests through engaging experiences and thoughtful

service.

If you're a team player who is excited to deliver a meaningful guest experiences, we encourage you to explore your next career opportunity with Sheraton.

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