

Release Manager

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Company: Singtel Group

Location: Australia

Category: other-general

It starts with YES! At Optus, we have an ambitious goal to be Australia's most loved everyday brand.

As a Release Manager located in Sydney, Macquarie Park you will be responsible for the delivery of full life cycle release management functions including scheduling, coordination and management of releases for multiple applications and infrastructure across various complex environments.

You will manage releases in a standardised manner in relation to the Federal Government policies, procedures and plans. You will report directly to the ITSM Federal Government Customer Delivery Manager, and lead the implementation of Release Management process across the account aligned to ITIL framework, to ensure the process requirements and applicable controls for the Enhanced Capability Team (ECT) are robust.

Your day in the life of a Release Manager at Optus Operating proactively and successfully within a multi-vendor environment. Understanding and representing the MNS contract within Change and Release design and operation. Ensuring Project Managers and subcontractors comply with MNS Management Process. Representing and implementing Release within the ESM model for ATO. Working with account resources, primarily Project, Technical, Incident and Release Management to deliver client outcomes. Your skills to pay the bills Current baseline security clearance - you must be a Citizen, and willingness to initiate Home Affairs Clearance. In depth experience in Release Management role in Federal Government environment. Extensive experience in or working with

Change/Release/Incident Management roles. Flexible, willing to work after hours as required for after hours deployments. Advanced reporting and compliance skills. Demonstrated ability to coordinate cross-functional work teams toward task completion. ITIL 4 Foundation Certificate. Solid ability to exercise strong and effective leadership in high-pressure situations. Experience in negotiating with key partners to achieve a win-win situation. Perks we love at Optus Competitive salary and performance incentives Discounts to Optus products and services, and to over 400 retailers Australia-wide Training, mentoring and development opportunities (ask us about OptusU!) Up to five days of Volunteer Leave per year A connected day for you to use to connect to something you are passionate about Hybrid ways of working Keen to see what it's really like to work at Optus? Search #OptusLife on LinkedIn to go behind the scenes!

At Optus, we are strengthened by others and that means valuing diversity and saying 'yes' to embracing individual differences. We are committed to ensuring that our application process provides an equal employment opportunity to all job seekers, including individuals from diverse gender, cultural and linguistic backgrounds, individuals with a disability, individuals identifying as being part of the LGBTQIA+ community, individuals who may have served in the armed forces or who identify as Aboriginal and/or Torres Strait Islander. If you require any adjustments or accessibility support to participate fairly and equitably in the recruitment process, please email [\[redacted\]](#) along with your preferred method of contact and we will be in touch.

For more information on Diversity, Inclusion & Belonging at Optus, please visit [\[redacted\]](#)

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