

## Quality Improvement Specialist

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Company: Uniting

Location: Sydney

Category: other-general

About the Role As a Quality Improvement Specialist, you will play a key part in our Residential, and Home & Community Health Care teams and will focus on the provision of coaching, advice, and support to build capability and capacity within the local operational team, specializing in auditing, accreditation, complaints and incident management. The location is Sydney Central particularly covering Inner West and northern Sydney areas with potential travel to other areas as required for residential, home and community and independent living. This is a permanent full time role, working 76 hours per fortnight and will see you working in collaboration with the Quality Improvement Lead to manage and facilitate improvements and develop key quality management strategies, initiatives, and plans to drive continuous improvement. Traveling will be required depending on the number of negotiated hours. Furthermore, this position will see you liaising with a diverse range of internal and external stakeholders, and your strong people and communication skills will be imperative to your success. It is important that you are a highly organized and efficient person with the ability to listen to the needs of both management and staff and clients. Your experience ticks the following boxes: Minimum of 5 years experience in a quality improvement/management role within a health or aged care setting Flu vaccination Demonstrated experience in providing advice on complaints management and clinical investigations High-level understanding of contemporary approaches to quality management in the health and/or aged care industry A demonstrated passion for social change and contributing to an organization of influence for the most disadvantaged Skilled at navigating a complex organization, forging relationships, and managing through influence rather than direct

authority as required The Benefits You will be generously rewarded with a unique salary package & enjoy working within a highly-regarded, person-focused facility. A great support structure is in place, with a terrific executive management team. You will be given all the tools to succeed in this position. Exceptional salary package Chance to be the face of a supportive environment and a quality-driven team Become part of the leadership team where your opinions are acted upon Excellent opportunity for career progression and learning opportunities Join an organization with genuine growth & expansion on the horizon We'll create a better future for you Our people are at the heart of everything we do, and we support them to grow and develop to be their best through our strong commitment to learning, flexibility, great benefits, and a positive culture of teamwork and cooperation. Together, we can build a better future for the people and communities we serve, and for you. About Uniting Aged Care Uniting is one of the largest and most trusted not-for-profit providers of aged care in Australia. Each year, we support more than 7,000 residents in over 70 aged care homes throughout NSW and the ACT. We actively advocate for the right of every senior to age in comfort and dignity, wherever and however they live. We value diversity and always welcome everyone, exactly as they are. What to expect Please know that employment with Uniting requires: A National Police Check Reference checks Other pre-employment screenings How to apply If you see yourself in this role, we'd love to hear from you. Just click on the 'Apply now' button, fill out your details and submit. Once you apply, we'll keep you up to date on how your application is progressing. We encourage applications from people who identify as Aboriginal or Torres Strait Islander. #J-18808-Ljbfrr

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