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## **Product Support Manager**

### **Apply Now**

Company: City Of Sydney

Location: Sydney

Category: other-general

Division:People, Performance & Technology Unit:Technology & Digital Services Section: Digital Innovation & Development Salary: AUD 158,233.00 - 180,771.00 per annum plus Superannuation Employment status: Permanent Employment arrangement: Full Time Location: Sydney CBD with easy access to public transport Option to work under a 19 day month arrangement Our people are our most important asset and central to achieving our ambitious goals in - creating a green, global and connected city. Candidates are invited to apply for the role of Product Support Manager in the Technology and Digital Services Unit. This exciting and challenging role will lead the product and application support function to ensure currency, availability, reliability of application software, and maximum utility to support business outcomes. You will also ensure support activities are conducted in timely, efficient and cost effective manner. With relevant tertiary qualifications, you will have experience in leading a team, an understanding of systems development life cycle and delivering functionality, and fixes within a Continuous Integration/Continuous Delivery (CI/CD) methodology. You will also have significant experience in IT service management with direct business engagement across multiple technology domains, and high pressure environment. Advanced .Net programming experience and strong communication skills as well as the ability to work outside of business hours when necessary are also essential. To apply: Upload your resume and respond to the application questions to show how you meet the role's requirements. Select 'Apply' to complete your online application. The successful applicant is required to complete a pre-employment health declaration and national criminal check. Position description: Applications must be submitted online by 11.59pm, Thursday 9

May 2024. For further information contact: Michael Peng, Digital Development Manager on 02 9265 9864. A challenging and rewarding career: We welcome candidates from all backgrounds and value diversity and inclusion in our workplace. We encourage all applicants, including Aboriginal and Torres Strait Islander people, people with disability, and LGBTIQA+ communities to join us.

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