

Product Support Coordinator

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Company: Raa

Location: South Australia

Category: other-general

Product Support Coordinator
Job Description Provide analytical support to the Solar Team Flexible working from Airport, City or Home This role will see supporting the RAA Solar and Battery Product and Pricing Team through data analysis and insight generation regarding pricing strategies, profit margins, and market movements for both residential and commercial segments. A key element of this position is delivering concise reports and analyses to senior management and contributing to our competitive edge in the market through strategic product deployment. Additionally, your responsibilities will include: Regularly updating and reporting on the Solar and Battery segment Meeting product-related performance indicators Cultivating relationships with both internal and external partners Initiating projects that enhance our product offerings and member experience Conducting monthly analyses of market trends and competitor pricing strategies

About you You are a dynamic, self-driven individual with a passion for excellence and a knack for thriving in a high-performance culture. Your qualifications for this position include: Proficient in business software, particularly advanced Excel High analytical prowess with meticulous attention to detail for producing departmental reports and analyses Experience with Microsoft Dynamics will be highly advantageous Effectiveness in communication skills, with a proficiency in collaborating and negotiating within a team-oriented environment A solid grasp of management accounting principles and theories

About us As one of the South Australia's largest and most iconic organisations, we're proud to deliver our trusted range of motor, home, and travel services to more than 815,000 members. In our vision to make life better for members and better for our community, we're also elevating our offering to include electric-vehicle charging, Solar and Battery and

more. We've been innovating since 1903, and we're excited to continue to do so for the next 120 years and beyond, with exciting developments in the pipeline. We're also one of the state's largest employers (and growing!), with more than 1400 employees working collectively with the goal to keep our members moving. With a range of locations from RAA Place in the CBD, Mile End, Adelaide Airport and more, our workplaces are growing too - but all still proudly SA-based. Benefits We love our people at RAA and believe our employees should be rewarded for being a part of the RAA family. Some of our employee benefits include: Free RAA premium road service Access to our Member Benefits program Generous discounts on all RAA products Flexible work arrangements 12 weeks paid parental leave Ongoing Training & Development opportunities and a Study Support Program Wellbeing facilities and Corporate Health Insurance Plan To Make a Move That Matters and work for a passionate South Australian organisation with members at heart click 'Apply' to submit your application by: Monday 15th April 2024. You'll need to provide evidence of your eligibility to work in Australia and we'll also need you to undertake a police check before you can work with us at RAA. We are committed to building a workplace that's diverse and inclusive, where employees are embraced for their unique qualities and valued for their contributions. We believe a diverse and inclusive workplace brings out the best in everyone and helps us to give our members better service. That's why we encourage applications from everyone, including people living with disability, job seekers of all ages, members of the LGBTIQ+ community and people from culturally diverse backgrounds, including First Nations People. Required Experience Job ID r3BmqzMulFtd

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