

Process Analyst

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Company: Ramsay Health Care

Location: Australia

Category: computer-and-mathematical

Process Analyst

A culture-led, digital strategy

2 year, fixed-term contracts

Opportunity to make a difference for frontline healthcare in Australia!

Accepting applications from candidates across QLD, VIC, NSW and WA

Enjoy flexibility – WFH arrangements supported!

The Opportunities

Ramsay Australia has multiple opportunities available for Process Analysts to join our team. We are at the beginning stages of a new project, and we need your skills and expertise!

3 x Process Analyst roles

1 x Senior Process Analyst role

About the Role

Reporting to the Head of Process Optimisation, as a Process Analyst you will work with diverse teams across Ramsay to analyse and document processes in the organisation that deliver exceptional patient, clinician, customer, and staff experiences.

As a key member of a range of transformational projects in the business, you will lead the

analysis and documentation of key business processes, develop and design process models and requirements, and work with the broader project teams in areas such as service selection, build and implementation.

Interested in the Senior Process Analyst role?

In addition to the above accountabilities, the Senior Process Analyst may potentially manage a small diverse team. You will work closely with our Hospital and Corporate stakeholders and maintain intimate knowledge of hospital and out of hospital processes to identify key opportunities for improvement.

Key Skills and Experience

5+ years' experience in Process Analysis, Process Design and Process Management

Tertiary qualifications in a related field

An understanding of UML, BPMN- & other related methodologies is highly desirable

Demonstrate business acumen and commercial awareness

Demonstrated advanced problem solving and analytical skill

Experience in agile ways of working and agile product delivery

Excellent communication skills and a collaborative and respectful approach to cross-functional interactions

Experience/exposure in a health care environment highly desirable

What's in it for you?

Professional Advancement: Recognition, Rewards, Professional Development, and Employee referral programs. Free access to LinkedIn Learning with over 18,000 courses to advance your career and the Ramsay Leadership Academy to support career progression.

Discounts: Ramsay Rewards - Access great deals at over 100+ major retailers. Hospital, Allied Health & Pharmacy discounts - you'll pay less for hospital cover and receive higher extras limits for things like General and Major Dental.

Health and Wellbeing: Flexible Leave Program, and **free Employee Assistance Program** offering access to confidential counselling, coaching and support 24/7.

Leisure/Social/Financial: Discounts for leisure travel with selected Hotels, salary sacrifice

opportunities e.g., airport lounge membership, self-education expenses, novated leasing and more.

Please note casual/fixed-term employees may not be eligible for all benefits.

The Organisation

Ramsay Health Care, a global operator of private hospitals and primary care clinics with over 70 Australian sites employing over 30,000 people. We have been focused on delivering high-quality patient care and practising the Ramsay Way philosophy of ‘ **People Caring for People**’ since 1964.

We believe in a bright future for our company and for every one of our employees – our wellbeing initiatives and learning and development programs have seen us grow as an industry leader and sought after employer.

Requirements

A **National Police** check conducted within the previous 12 months may be asked of you

According to the role, Ramsay may require proof of immunisation against infectious diseases, which may include Covid-19.

To Apply

All applications must be lodged online. Applications made by recruitment agencies will not be considered.

#LI-DNI

Ramsay Health Care is committed to Child Safety. Details of our commitment are set out in our Code of Conduct, available at www.ramsayhealth.com

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