

Owner Relations Manager

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Company: Royal Australasian College Of Surgeons (Racs)

Location: Gold Coast

Category: other-general

8 Esplanade, Surfers Paradise QLD 4217, Australia Req #1009

Tuesday, 12 March 2024

Peppers Soul Surfers Paradise is centrally located within the tourism hot spot of Queensland's Gold Coast and within walking distance of the light rail. Peppers Soul towers above the ocean short offering a selection of one, two and three Bedroom apartments over 77 levels. Guests can enjoy sweeping vistas of the famous Surfers Paradise beach from their rooms or while dining and experiencing a signature cocktail at Hyde Paradiso, the place to be seen by the sea! On your days off, be spoilt for choice with all that Surfers Paradise has to offer with restaurants, nightclubs, beaches, shopping and more all at your doorstep!

Purpose As an Owner Relations Manager, you play a vital role within our Asset Management Team. Your friendly and diplomatic demeanor is your key asset as you embark on a mission to strengthen and nurture relationships with our current apartment owners across a diverse portfolio of properties. Furthermore, your charm and expertise will be instrumental in fostering connections with potential owners, thus contributing to the growth and enhancement of our property portfolio.

Primary Responsibilities Forge and sustain relationships with current apartment owners while also establishing connections with potential investors and other building stakeholders

Respond to enquiries from apartmentowners in relation to matters regarding the management of their investments, apartment returns and general owner account enquiries Effectively resolve any enquiries or concerns from apartment owners Develop and maintain a high level of knowledge about the management letting options provided by Accorand relevant industry

legislation Implement strategies and initiatives to increase keys under Accor's management
Skills and Experience Previous experience within the Property Industry in Business
Development / Property Management is beneficial Proven ability to multi task and thrive
under pressure, supported by strong organisational and time management skills Masterful in
the art of communication, both the written and spoken Display confidence in your ability to
cultivate strong relationships, effectively address challenging situations, and implement
solutions that enhance service quality A current real estate sales certificate or transferrable
licence or nearing completion ALL Heartist Membership -Take advantage of discounts on
accommodation and food & beverage worldwide! Family & Friends Discounts-Available on a
range of accommodation, services and events for those who mean the most to you Accor
Live Limitless (ALL) Loyalty Program-Earn status & reward points on your worldwide stays
Learn Your Way-Support your career development with access to Accor's industry leading
training platforms, Accor Academy and Typsy Build Your Network-With more than 300,000
Accor professionals globally sharing the same guest passion, you have the ability to grow
your hospitality network worldwide Worldwide Opportunities-We are a world leading hotel
operator! With over 400 hotels in the Pacific and more than 5,000 across 110 countries,
offering limitless opportunities to grow your career At Accor, we welcome you as you are. We
help you grow and learn, so that work brings purpose to your life. By joining Accor, every
chapter of your story is yours to write, and together we can imagine tomorrow's hospitality.
Accor is an inclusive company, building diverse teams across the globe.
Everyone has a story and we want to learn yours. We invite you to APPLY NOW.
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