

## Operations Manager

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Company: Frasers Property Group

Location: Queensland

Category: other-general

Update your details, view your application and progress >> [Login FPA Investment and Capital Transactions \(ICT\) 1 Operations Manager Apply now Job no: 499940 Work type: Full time Location: Victoria Categories: FPA Development, FPA Investment and Capital Transactions \(ICT\)](#) Manage the operations of a cutting-edge sustainable Retail Centre Join a leading property developer with an award-winning culture and benefits At Frasers Property Australia (FPA), we believe in offering industry-leading benefits that go beyond the ordinary. We offer generous paid parental leave, additional wellbeing leave, and dedicated learning and development programs. Our Care & Rewards program provides exclusive privileges such as early sale access and discounts when purchasing Frasers residential properties, as well as discounted rates at our hotels worldwide. As an award-winning company, known not only for our projects but also for our culture, we are recognised as a WGEA Employer of Choice for Gender Equality, we have received accolades from both the Urban Development Institute of Australia and the Property Council of Australia for our work in diversity and inclusion, and we were awarded Top 3 Employers status in the Property, Transport, and Construction category of the 2023 Australian Financial Review's BOSS Best Places to Work. We're looking for people who want to learn, grow and lead in a workplace that places no limits on their potential. We offer a positive, supportive environment – plus plenty of great benefits to help you continue growing both professionally and personally. The opportunity: The Retail line of business is currently seeking an Operations Manager to manage the Burwood Brickworks Retail Centre. The centre is a state-of-the-art super neighbourhood centre with sustainability initiatives including 1 MW of roof solar and a living, breathing urban farm.

Reporting to the National Operations Manager (line) and the Centre Manager (day to day), the Operations Manager will be responsible for working as part of the Centre Management Team and managing all aspects of building services, statutory compliance, maintenance, sustainability, risk management, contractor management and Tenancy Delivery. A key objective of this role will be the delivery of exceptional customer service and a focus on maximising the operational performance of the asset. As the successful applicant, this role will see your responsibilities include: Implementing best practice operating standards for the asset Providing Retail Tenancy Delivery on Cat 1 obligations and onsite works Managing procurement and supplier performance against contract Undertaking regular inspections of the asset, plant and equipment for risk, safety and defects Maintaining the asset management and IT platforms Developing and monitoring Centre OPEX and CAPEX budgets and forecasting in conjunction with the Finance Manager and Asset Management Team Seeking to maximise value on works completed Managing contractors and onsite safety Monitoring energy, water and gas performance Collaborating with the Sustainability Team, assisting with data collection and upgrade recommendations Building and maintaining strong relationships with key stakeholder groups, including supporting the Retail Tenants

You may have all or some of the following skills and experience: Prior experience preferably in managing operations and facilities of Retail assets Tenancy Delivery experience in a Retail asset A relevant technical qualification – either an engineering degree, trade qualification or equivalent Demonstrated commercial acumen around budgets, operational plans, contracts and commercial agreements Understanding of emerging technology in Retail facilities Proficient negotiation and conflict resolution skills, with demonstrable experience in problem solving Strong interpersonal skills with the ability to develop and maintain effective working relationships

About Frasers Property in Australia From the iconic vertical gardens of Sydney's Central Park to the world's most sustainable shopping centre at Burwood Brickworks in Melbourne, and Australia's answer to Silicon Valley at Central Place Sydney, Frasers Property Australia creates sustainable places which unite people for a better future. Our operations cover residential, build-to-rent, commercial and retail development, we own and manage investment property, and provide property and asset management services. With a focus on place-making and community building, we've built over 140,000 homes for Australians. International in scale but local at heart, Frasers Property values diversity and believes that together, we're better. Ours is a culturally safe, inclusive, open-minded workplace where everyone is empowered to be their best, challenged to grow and develop, and rewarded for their

achievements. We employ over 700 people nationally, we're recognised as an Employer of Choice for Gender Equality by the Australian Government's Workplace Gender Equality Agency, and we're a White Ribbon Accredited workplace. Frasers Property Australia is an Australian division of Frasers Property Limited, a multi-national real estate company with operations in 70 cities across 20 countries. Advertised: 25 Jan 2024 AUS Eastern Daylight Time Applications close: 22 Feb 2024 AUS Eastern Daylight Time #J-18808-Ljbfrr

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