

Operations and Customer Specialist

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Company: Pet Circle

Location: Pemulwuy

Category: arts-design-entertainment-sports-and-media

At Pet Circle, we want to create a world where pets and their families are healthy, happy and spend more time together.

Over the past ten years, we've scaled to become one of Australia's Top 5 eCommerce companies and the No.1 player in the online pet industry. We will accelerate our growth as we continue our mission to disrupt the way that pet parents discover & shop for the products they love.

The pet industry is booming (a \$15 billion industry!), and pets hold bigger spaces in our hearts and homes than ever. The pet industry's online penetration will grow exponentially in the next five years. We are seeking a generalist and versatile operations and customer specialist to be part of our unique growth story!

The Opportunity

Pet Circle believes in doing things differently, with pets and their owners at the centre of every decision. Our new pharmacy will increase pet owners' accessibility to pet healthcare and provide better choice, value and convenience - enabling pet parents to enhance their pets' quality of life even further.

This is an incredible opportunity to develop entrepreneurial skills and help us bring to life and scale our Pharmacy in the Australian market. This role will be crucial to enabling a unique purchase and delivery experience for Pet Parents and to educate and support them through every stage of this new journey.

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