

Australia Jobs Expertini®

Manager, Data Science, Cloud Operations Products

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Company: Karkidi

Location: Australia

Category: other-general

Atlassian seeks a Manager to lead a high-performing team of Data Scientists dedicated to driving actionable insights across our Customer Support Products and Ecosystems. The team drives experimentation, advanced statistical analyses and machine learning modeling to ensure world-class customer experiences with our customer-facing support products while enabling scalable and durable support tools and processes. The Manager and the team are also responsible for driving new, innovative solutions that elevate analytics capabilities and proposing data-driven process improvements that empower and enable Support Engineers in the customer support organization. The ideal candidate will be a seasoned people manager with a background in applied statistics, economics or a related quantitative field. We are looking for someone with fluency in customer-facing products, experience with customer support domains, comfort with ambiguity and experience working with senior leaders and cross functional teams. You are a self-starter, strategic problem solver, and a humble leader with demonstrated success in using data science to drive understanding, progression, and decision making for large organizations. Lead a team of 5+ data scientists focused on deriving actionable insights from our customer support products and ecosystems. Be a people manager with experience in data science, analytics, applied statistics, or a related quantitative field. Partner with senior product, engineering and operational leadership to identify business opportunities and drive product and program delivery. Lead team strategy and operations to drive actionable analytics insights, build data science solutions and measure the impact. Design and manage roadmaps, recurring rituals, operational plans and partner engagement models. Advocate for the team's work and elevate the quality of our business-

facing storytelling
5+ years of experience in data analytics and data science field
2+ years of experience as a people manager in data science
2+ years in driving scalable A/B tests in for product development
Success at building a culture of data-informed decision-making, fast learning and new ideas
Strong technical background in statistics, experimentation, measurement, data modeling, SQL, R/Python and/or data instrumentation
Experience applying advanced analytics knowledge to the real world
Roadmap planning, sprint planning and project management skills

Compensation
At Atlassian, we strive to design equitable, explainable, and competitive compensation programs. To support this goal, the baseline of our range is higher than that of the typical market range, but in turn we expect to hire most candidates near this baseline. Base pay within the range is ultimately determined by a candidate's skills, expertise, or experience. In the United States, we have three geographic pay zones. For this role, our current base pay ranges for new hires in each zone are:
Zone A: \$175,100 - \$233,400
Zone B: \$157,600 - \$210,100
Zone C: \$145,300 - \$193,800
This role may also be eligible for benefits, bonuses, commissions, and equity. Please visit go.atlassian.com/payzones for more information on which locations are included in each of our geographic pay zones. However, please confirm the zone for your specific location with your recruiter.

Our perks & benefits
Atlassian offers a variety of perks and benefits to support you, your family and to help you engage with your local community. Our offerings include health coverage, paid volunteer days, wellness resources, and so much more. Visit go.atlassian.com/perksandbenefits to learn more.

About Atlassian
At Atlassian, we're motivated by a common goal: to unleash the potential of every team. Our software products help teams all over the planet and our solutions are designed for all types of work. Team collaboration through our tools makes what may be impossible alone, possible together. We believe that the unique contributions of all Atlassians create our success. To ensure that our products and culture continue to incorporate everyone's perspectives and experience, we never discriminate based on race, religion, national origin, gender identity or expression, sexual orientation, age, or marital, veteran, or disability status. All your information will be kept confidential according to EEO guidelines. To provide you the best experience, we can support with accommodations or adjustments at any stage of the recruitment process. Simply inform our Recruitment team during your conversation with them.

Pursuant to the San Francisco Fair Chance Ordinance, we will consider for employment qualified applicants with arrest and conviction records. To learn more about our culture and hiring process, visit go.atlassian.com/crh.

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