

Lucky North VIP Coordinator – Mindil Beach Casino Resort

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Company: DELAWARE NORTH

Location: Australia

Category: personal-care-and-service

Mindil Beach Casino Resort is the ultimate entertainment destination in the Northern Territory. The guest experience is at the heart of everything we do. Boasting over 600 electronic gaming machines, more than 30 exciting table games, four restaurants, four bars, Darwin's only five-star beachfront resort with 152 luxury rooms and a myriad of unique function spaces.

MBCR is fully owned by Delaware North, a market leader in the catering and hospitality industry with a portfolio spanning across sporting stadiums, airports, leisure, and entertainment venues globally.

ABOUT THE ROLE:

Developing and maintaining professional relationships with Lucky North VIP gaming members;

The ability to use initiative and assist with guest requests and solving issues that may arise;

Precision cash handling and reporting;

Hosting events as requested and briefed by the Lucky North VIP Managers;

Communicate and promote the Lucky North VIP Gaming Rooms brand to members and guests including member privileges, promotions and events;

Represent Mindil Beach Casino Resort in a polished and professional manner.

ABOUT YOU:

You are a customer service champion

You will be able to work within a team environment

Organise payouts for winnings on various gaming platforms

Ability to communicate effectively with team members

Immaculate presentation

Available to work a rotating roster, including weekends and nights

Attention to detail and organisational skills

Currently hold or are able to obtain a COL

This position is subject to the approval of a Casino Operatives License (COL), which involves a criminal and financial history check with an associated cost of approximately \$350.00.

Delaware North Companies Australia is a market leader in the hospitality industry with a portfolio spanning: sporting stadiums, airports & transport, leisure & entertainment, resorts, remote services and gaming venues across Australia and New Zealand

If you are after a winning career, **APPLY TODAY!**

Delaware North is an equal opportunity employer and we welcome applications from all cultures, abilities and genders.

Applications close 15-05-2024

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