Level 3 Cloud Engineer (Azure and M365)

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Company: Pulse Recruitment

Location: Australia

Category: other-general

Our client is a modern, dynamic company founded in 2015 by two industry experts who are both still deeply involved in the day-to-day operation. With a passion for innovation and a customer-centric approach they have established itself as a leading provider of Cloud Consultancy Services and Managed Services. Their services: Cloud Consultancy Services: They are a Microsoft-centric company, focused on M365, Azure Cloud Platform, and PowerShell. Our expertise lies in guiding businesses towards successful cloud adoption, optimizing their operations for efficiency and growth. Managed Services Provider: As a Managed Services Provider, they offer comprehensive solutions to support their clients' IT infrastructure needs. From monitoring and maintenance to security and support, they are committed to ensuring our clients' systems run smoothly and securely. Their Approach:Outcome-Focused: Their mission is to give customers back time through the power of automation and AI. Cloud-First: They embrace a 'cloud-first' approach, recognizing the transformative potential of cloud technologies for businesses of all sizes. Flexibility: As a smaller company, they pride themselves on their ability to be flexible and adapt to their clients' unique needs. They work closely with each client to deliver tailored solutions that drive results.The role: Join a thriving team dedicated to providing top-notch services and expertise in Microsoft M365 and Azure cloud technologies to businesses across Australia. This role offers a platform for professional growth and skill development within a company experiencing significant expansion and a robust project pipeline. In this role, you will: Spearhead engineering initiatives to enhance the efficiency and effectiveness of our managed services business for Azure and M365 clients. Utilize DevOps practices and tools to configure, monitor, operate, and optimize customer

Azure and M365 environments. Employ Infrastructure as Code to build and execute operations. Collaborate with the wider team to achieve internal objectives and client goals. Provide support to the service desk team, handling escalations, and mentoring junior staff. Offer input and assistance to other technical teams. Identify and implement enhancements to operational and technical processes. Proactively identify and manage risk areas within supported environments, ensuring resolution. Ensure end-to-end resiliency of cloud infrastructure, including High Availability, Disaster Recovery, and Backup/Restore. Apply security best practices across all managed environments. Develop and deploy reports that offer insights into the managed service's status. Oversee Microsoft Azure solutions, focusing on IaaS, PaaS, and Security solutions, Azure Integration Services, Infrastructure as Code deployments, Azure Monitor, Azure Sentinel, Azure Networking, Azure Virtual Desktop, and Azure Active Directory B2C. Manage Microsoft 365 infrastructure solutions, including OneDrive, SharePoint, Exchange Online, Teams Collaboration, Identity and Security, Microsoft Endpoint Manager, and Windows Defender. Supervise On-premises datacenter solutions, covering Windows servers, Linux servers, Microsoft Active Directory, Microsoft Exchange, Microsoft Azure Active Directory Connect, and Microsoft NDES and SCEP infrastructure. Assess current on-premises and cloud-based solutions for future optimization. Analyze existing business practices, processes, and procedures to identify opportunities for leveraging Microsoft 365 & Azure cloud offerings. Serve as a Subject Matter Expert and advisor for clients, supporting their cloud journey and necessary assessments. Manage expectations of platform and application owners. Contribute to the continuous development of documentation. Must haves: Non-Technical Requirements: Demonstrated success in cloud operations and engineering, coupled with a strong grasp of ITIL processes. Proven capacity to collaborate with and influence cross-functional teams across all organizational levels. Exceptional communication skills (written, verbal, and presentation) and adept interpersonal and negotiation abilities to garner acceptance of ideas, foster cooperation, and achieve desired outcomes. Adaptable with a proven track record of adjusting to evolving priorities, demands, and timelines, leveraging analytical and problem-solving capabilities. Established proficiency in working creatively and analytically within problem-solving scenarios, showcasing teamwork, innovation, and excellence. Permanent Residency or Australian Citizenship required, with the ability to meet minimum baseline security vetting. Technical Requirements: At least 4-6 years' experience in Microsoft Azure, encompassing Azure Networking, IaaS, PaaS, and Security solutions. At least 4-6 years' experience with

Microsoft 365, including Teams, Exchange Online, Office 365, Enterprise Mobility & Security, Conditional Access, and complementary areas of Power Platform. Minimum of 2 years' experience with Microsoft Azure Integration services, including APIM, Functions, Service Bus, and Logic Apps. Strong understanding of Active Directory and Azure AD Identity model, enabling informed recommendations tailored to client requirements. Solid grasp of application, integration, data, network, and security engineering, with extensive expertise in SaaS, PaaS, IaaS, and XaaS. Proficiency in PowerShell scripting for simplifying administration and deployment tasks. Proficient with DevOps tools, code repositories, and pipelines. Skillful in documenting high-level solution designs and creating as-built, as-configured documentation. Expertise in troubleshooting and resolving issues related to Microsoft technologies. Foundational understanding of enterprise networks and security principles. Experience in managing datacenter solutions across physical infrastructure, hypervisor environments, and relevant operating systems. Experience in networking and network security across internal and public networks. Proficient in automation tools and scripting languages for process optimization and system querying. Experience in migrating key workloads (email, files, apps, and servers) to cloud environments. Experience and comprehension of basic infrastructure components like DNS, DHCP, AD, GPO, and Windows Server. Experience with PKI and certificate management.Nice to havesMicrosoft and/or relevant vendor certifications. Practical experience and comprehension of Azure cloud computing or similar cloud infrastructure platforms. Experience with Microsoft Security Products such as AIP, OME, DLP, PIM, and Microsoft Defender for Cloud Apps (formerly MCAS). Project management experience and/or certifications. Familiarity with DevOps tools, code repositories, and pipelines. Understanding of Agile methodologies, such as Kanban or Scrum. ITIL, SDLC Methodologies Proficiency in M365 Licensing and discernment of the benefits between EA (Enterprise Agreement) vs CSP (Cloud Solution Provider) models.Why Join? Exposure to Modern Technologies: Our client offers employees the opportunity to work with cutting-edge technologies in the Microsoft ecosystem. Automation Focus: Automation is at the core of what they do. Join them in developing innovative solutions that streamline processes and drive efficiency. Dynamic Environment: They are a young and dynamic company that collaborates with big-name clients. Be part of a team that is always striving for excellence. Freedom to Innovate: They value creativity and initiative. Employees have the freedom to come up with ideas and contribute to our continuous improvement. Culture: They believe in fostering a positive workplace culture, where good banter and camaraderie

thrive. Extra leave: Our client offers 5 extra leave days per year. Personal growth: a $5k budget waits for the successful candidate to spend on training and certification.If you are passionate about Microsoft Cloud Technology, innovation, and making a real impact, this is the place for you. Join our client on their mission to empower businesses through the latest in cloud technologies and automation. Apply today to be part of their dynamic team!

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