

Law Enforcement Operations Specialist

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Company: Snap Inc.

Location: Sydney

Category: other-general

is a technology company. We believe the camera presents the greatest opportunity to improve the way people live and communicate. Snap contributes to human progress by empowering people to express themselves, live in the moment, learn about the world, and have fun together. The Company's three core products are , a visual messaging app that enhances your relationships with friends, family, and the world; , an augmented reality platform that powers AR across Snapchat and other services; and it's AR glasses, .

The Law Enforcement Operations (LEO) team are digital first-responders protecting Snapchatters and the public at-large. The team handles all global law enforcement requests for user data, and responds to these requests as legally permissible and consistent with Snap policies, while simultaneously safeguarding the privacy rights of our users. We value the power of diversity, as we continually strive to build an innovative and inclusive team culture centered on Snap's values of Kind, Smart, and Creative.

We're looking for a Law Enforcement Operations Specialist to join the Law Enforcement Operations team!

What you'll do:

Accurately review, index, and process various types of legal requests from US and global law enforcement

Participate in on-call rotation for law enforcement emergency requests and internal escalations which includes working some weekends

Review team members' work product, create and deliver training, and provide feedback

Lead internal training sessions on an as-needed basis

Enhance our operational workflows via process and policy improvements

Drive successful projects and tooling initiatives

Knowledge, Skills & Abilities:

Strong attention to detail, with proven ability to accurately analyze lengthy legal documents

Excellent verbal and written communication skills

Ability to work both independently and collaboratively, with minimal oversight

Ability to organize and prioritize assignments effectively

Willingness to travel and participate in testimony appearances on behalf of Snap

Experience working directly with law enforcement in a professional setting

Previous experience reviewing sensitive content (e.g. in a moderation-related role)

Experience collaborating with internal and external stakeholders at all levels of the company

Minimum Qualifications:

Bachelor's degree or equivalent work experience

Preferred Qualifications:

Experience working directly with law enforcement in a professional setting

Default Together Policy at Snap: At Snap Inc. we believe that being together in person helps us build our culture faster, reinforce our values, and serve our community, customers and partners better through dynamic collaboration. To reflect this, we practice a “default together” approach and expect our team members to work in an office 4+ days per week.

At Snap, we believe that having a team of diverse backgrounds and voices working together will enable us to create innovative products that improve the way people live and communicate. Snap is proud to be an equal opportunity employer, and committed to providing employment opportunities regardless of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information,

marital status, sex, gender, gender identity, gender expression, pregnancy, childbirth and breastfeeding, age, sexual orientation, military or veteran status, or any other protected classification, in accordance with applicable federal, state, and local laws. EOE, including disability/vets. If you have a disability or special need that requires accommodation, please don't be shy and contact us at .

: Snap Inc. is its own community, so we've got your back! We do our best to make sure you and your loved ones have everything you need to be happy and healthy, on your own terms. Our benefits are built around your needs and include paid parental leave, comprehensive medical coverage, emotional and mental health support programs, and compensation packages that let you share in Snap's long-term success!

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