

Junior Automotive Technical Support

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Company: MSX International

Location: Melbourne

Category: computer-and-mathematical

Are you our new Junior Automotive Technical Support?

We are always open to meet bright Graduates in Engineering like you to join our Technical Department. As part of MSX Talents Acquisition Program, we look with interest at young degree students eager to get in the world of consultancy services for the automotive industry!

How will your job look like

You will work in direct contact with partner workshops of our client on cars and commercial vehicles. The workshops get in touch with our team if they are unable to solve specific issues. Your key tasks will be:

Receiving the support request via ticketing service

Studying the history of technical work on the vehicle until that point

Applying your Engineering background to provide instructions on how to solve technical issues according to each request

Provide support both via written tickets but also with inbound and outbound calls

Who are you?

We would love to welcome a new colleague passionate about the automotive field, oriented to teamwork and taking the good dose of initiative to achieve results. Our ideal Junior Automotive Technical Trainer has an Engineering Bachelor's degree in technical fields (Mechanics, Electronics, Automotive, etc.), as well as:

Computer literacy, especially MS Office

Italian native speaker level and good level of English

Previous experience in Technical Support departments and/or in car or agriculture dealerships will be a great plus

Working pattern:

Monday-Friday

40 hours per week

Our offices are based in Rome

What's in it for you?

When you join our team, you become part of the MSX International family. It's more than a job – it's the opportunity to build a career, make a difference, and be part of an exciting industry.

At MSX, our employees are the force behind our success. We are dedicated to empowering and encouraging our people and offer flexible working methods to suit all. We are a Disability Confident Committed organisation who takes pride in our diverse workforce.

About MSX

With over 5,000 employees based in more than 80 countries across the globe, our teams provide industry leading expertise that spans:

Consumer Engagement

Parts, Accessories & Service Performance

Actionable Insights

Diagnostics & Repair Enhancement

Warranty and Repair Efficiency

Technical Information

Learning Solutions

Sales Performance

Building trust since 1931, our proven record of accomplishment means that we now

collaborate with almost every car manufacturer on the market. To learn more about MSXI, please visit .

Our talented employees are helping us to exceed our ambitious growth plans year on year, so if you think you have what it takes to make MSXI the partner of choice, apply now.

If you are interested in this job opportunity, please apply on , where you can learn more about us.

Have a look at the information on data processing and make sure you give consent to data processing for the purpose of the recruitment's process, according to the General Data Protection Regulation 679/2016 (GDPR)

MSX International is a company that guarantees equal opportunities and is positively committed to building a truly diverse workforce. This announcement is addressed to both sexes, according to the laws 903/77 and 125/91, and to people of all ages and all nationalities, according to the legislative decrees 215/03 and 216/03.

Only selected candidates will receive a direct response.

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