

Job Coach

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Company: atWork DES

Location: Willetton

Category: arts-design-entertainment-sports-and-media

Company Description

Who we are:

atWork Australia is a leading employment services provider working with Australians living with disability, injury, health condition or those who require additional support, across the nation. We empower our clients, supporting them to build better working lives.

To do that, we work with people to identify their goals and aspirations, build skills and job-readiness, and support them through interviews and into employment. We also work with prospective employers to ensure their needs for recruiting new team members are met. In short, our approach is to support a person in the way that best helps them transform their life, in pursuit of our belief that work's for everyone.

Job Description

The Position:

We have an exciting opportunity to join our Job Coach team in Willetton. If you're looking for work with purpose, that has the ability to change peoples' lives for the better, we want to hear from you. The right person has great opportunity for career progression within the team.

The Job Coach's role is to guide our clients towards job- readiness and enabling opportunities for employment once they are ready for work. As one of our Job Coaches, you will be at the forefront of our services, working one-on-one with clients to provide support for a sustainable career.

On a typical day as a Job Coach you might be:

Encouraging and motivating participants through appropriate activities to find their own

employment;

Building relationships with local employers to source job opportunities for our clients;

Reverse marketing clients to employers;

Placing participants into sustainable employment leading to outcomes;

Ensuring all activity is appropriately recorded, documented and adheres to compliance and/or contractual requirements; and

Ensuring our clients, employers and those we work with, receive exceptional service at every stage of the process.

You will be working with a vibrant, collaborative and goals focused team of employment services professionals from diverse backgrounds, who are all seeking to have an impact in the diversity and inclusion space.

Qualifications

Attributes and Experience:

Experience in customer service or a client facing role, minimum one year's experience;

Ideally, demonstrated experience of working with people overcoming challenges;

Happy and confident liaising with multiple external and internal stakeholders;

Confident working to KPIs and making placements that result in sustainable and lasting employment for our clients/employers;

An overall desire to be part of our broader atWork Australia family, with a true belief in our purpose: to connect people and business, so both can thrive; and

Hold a current Drivers Licence.

Additional Information

What we will give you:

On the job training as well as ongoing career development and national opportunities;

Access to MedHealth Academy including your own professional development plan,

inclusive of individual training and mentoring;

Opportunity to complete a Certificate IV in Employment Services *conditions apply

Job stability and guaranteed full-time hours;

Achievable quarterly incentive scheme;

Access to a range of benefits including discounts for health insurance, access to psychology services, ability to purchase additional leave, roadside assistance and paid parental leave.

APPLY NOW

If this sounds like the role for you, please select the 'Apply for this job' button to upload your resume. You can also find out more about atWork Australia here:

www.atworkaustralia.com.au

A fantastic place to work.

atWork Australia strives to create a working environment that is supportive, friendly and focused on everyone working together as a team. We foster a fun yet high-performing culture, where we work together, collaborate, and help each other thrive.

A passion for helping people.

We put our clients, the people we support, at the center of all we do and don't stop until they find a lasting and fulfilling job. If you have passion for helping people, the drive to successfully advocate for others, and a willingness to build relationships, applying for a role as a Job Coach might be your best move yet.

You are welcome here.

Our fast-growing team of more than 3,000 people around Australia represent a huge array of life experiences, skills and ways of thinking. We value all these differences.

We are an Equal Opportunity Employer, proudly welcoming people with disability including mental health conditions, people from diverse cultural and linguistic backgrounds, people from the LGBTQI community, veterans, carers and Indigenous Australians to our team.

We are happy to adjust our recruitment process to support accessibility needs.

Job Location

I'm interested I'm interested

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