

Australia Jobs Expertini®

IT Digital Specialist

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Company: Tiffany & Co.

Location: Australia

Category: business-and-financial-operations

About Tiffany

Since 1837, the masterpieces of Tiffany & Co. have defined style and celebrated the world's great love stories. From our products to our people, we have a long and proud tradition of ensuring we have the highest standards of quality. These standards have made Tiffany & Co. one of the world's most recognizable luxury brands with close to 300 stores worldwide.

Your role

As the IT Digital Specialist, you will be responsible for the execution, documentation, and support of IT applications. This role requires a hands-on professional with a strong technical background, attention to detail, and a commitment to delivering high-quality solutions in alignment with business objectives. Your missions will be:

Implement and execute IT application projects according to the established project plans.

Collaborate with cross-functional teams to ensure successful project delivery within specified timelines

Provide technical support for IT applications, troubleshooting and resolving issues in a timely manner.

Collaborate with end-users to understand and address their needs and concerns

Conduct thorough testing of IT applications to identify and address any bugs or issues.

Work closely with the team entitled to the quality assurance to ensure the reliability and functionality of applications.

Collaborate with the IT Application Manager and other team members to ensure seamless communication and coordination.

Frequent collaboration with Global IT team

Keep stakeholders informed of project progress and updates.

Create and maintain comprehensive documentation for IT applications, including system configurations, processes, and user guides.

Ensure documentation is up-to-date and accessible to relevant stakeholders.

Conduct training sessions for end-users to ensure they are proficient in using IT applications

Ideal candidate

Proven experience in executing IT application projects and providing technical support.

Strong documentation skills with attention to detail.

Excellent problem-solving and troubleshooting abilities.

Knowledge of quality assurance and testing methodologies.

Effective communication skills and the ability to work collaboratively in a team.

Personal Attributes: Detail-oriented with a commitment to delivering high-quality results.

Proactive and able to take initiative in resolving issues. Ability to work in a fast-paced environment and manage multiple tasks simultaneously. Strong interpersonal skills and a customer-focused approach. Willingness to learn and adapt to new technologies and methodologies.

Why Tiffany?

Generous salary & bonus, incentives employee discounts and milestone gifts

High performing, caring, fun and dynamic team

Culture focused on wellbeing, innovation and growth

Endless career opportunities with the largest luxury group - LVMH!

Never-ending training and individual up-skilling opportunities

This is just the beginning

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