

IT APP Developer

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Company: ALS Limited

Location: Australia

Category: other-general

IT APP Developer | | D365 | Permanent Position and 12-month Contract Position | Immediate start | APPLY today 18th April, 2024 APP DEVELOPER 365 ALS is using the power of testing to solve complex challenges. With a passion for science, we serve clients with data-driven insights for a safer and healthier world. The Role The CRM Developer is responsible for the implementation and administrative support of the Microsoft D365 Customer Relationship Management (CRM) solution and related integrations, including implementing new functionality, troubleshooting issues, maintaining existing features/functionality, managing system upgrades, and providing day-to-day administrative support. The ideal candidate must possess the ability to understand business requirements, processes, and translate these into innovative solutions that are highly usable, scalable, extensible, and sustainable. The day to day Provide implementation development and administrative support for the Enterprise CRM Microsoft Dynamics 365 Troubleshooting critical issues, managing system upgrades Co-ordinate and maintain multiple, cloud based D365 environments to support testing training and production. Create custom, enterprise, and departmental dashboards to facilitate reporting. Software release and oversight of testing Follow standard, internal, communications protocols. Work part of a team with internal communications and change managements. Providing day to day support to business Partnering with internal communication change management Working on Teams, OneDrive, PowerApps and Power Automate enhancements. Monitoring and auditing access to and usage of enterprise applications Maintain technical systems and solutions. Provide end-user support in person via phone email and via help desk. Work with team across IT, other shared services, and

business functions. 18th April, 2024 APP DEVELOPER 365 ALS is using the power of testing to solve complex challenges. With a passion for science, we serve clients with data-driven insights for a safer and healthier world. The Role The CRM Developer is responsible for the implementation and administrative support of the Microsoft D365 Customer Relationship Management (CRM) solution and related integrations, including implementing new functionality, troubleshooting issues, maintaining existing features/functionality, managing system upgrades, and providing day-to-day administrative support. The ideal candidate must possess the ability to understand business requirements, processes, and translate these into innovative solutions that are highly usable, scalable, extensible, and sustainable. The day to day Provide implementation development and administrative support for the Enterprise CRM Microsoft Dynamics 365 Troubleshooting critical issues, managing system upgrades Co-ordinate and maintain multiple, cloud based D365 environments to support testing training and production. Create custom, enterprise, and departmental dashboards to facilitate reporting. Software release and oversight of testing Follow standard, internal, communications protocols. Work part of a team with internal communications and change managements. Providing day to day support to business Partnering with internal communication change management Working on Teams, OneDrive, PowerApps and Power Automate enhancements. Monitoring and auditing access to and usage of enterprise applications Maintain technical systems and solutions. Provide end-user support in person via phone email and via help desk. Work with team across IT, other shared services, and business functions. The essentials Diploma or degree in IT or Business or Marketing Min 2 years' proven work experience with Microsoft 365 Experience with Hubspot or similar Marketing automation platform. Power Platform Certification is preferred. The Benefits At ALS we believe that the people we employ are what makes ALS the great company it is today. We offer many benefits to staff, including and not limited to: Online learning system with extensive modules of choice. Friendly working environment with accessible management. Virgin Australia discounts. Influenza Vaccinations. Opportunities to progress and develop your career within ALS including global opportunities for suitable candidates. We actively support a diverse workforce and encourage Aboriginal and Torres Strait Islander people to apply. APPLY today for this excellent opportunity within ALS Global. Apply For Job #J-18808-Ljbffr

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