

Housekeeping Manager

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Company: Traverse Alpine Group

Location: Falls Creek

Category: other-general

Traverse Alpine Group is currently seeking an experienced Housekeeping Manager to join their team. As a Housekeeping Manager, you will be responsible for overseeing the daily operations of the housekeeping department and ensuring that high standards of cleanliness and guest satisfaction are maintained. Traverse Alpine Group is a renowned hospitality operator that values excellence in service and customer satisfaction. If you are a detail-oriented and organized individual with a strong understanding of housekeeping operations, we invite you to apply.

Responsibilities

Manage and coordinate the daily activities of the housekeeping department

Ensure that all rooms and common areas are cleaned and maintained to the highest standard

Develop and implement cleaning procedures and standards

Train and supervise housekeeping staff, including scheduling and performance management

Maintain inventory of cleaning supplies and equipment

Address guest complaints and ensure timely resolution

Monitor and maintain budget and cost control measures

Collaborate with other departments to ensure seamless guest experiences

Requirements

Minimum of 3 years of experience in a housekeeping management role in the hospitality industry

Strong knowledge of housekeeping procedures and practices

Excellent leadership and communication skills

Detail-oriented with strong organizational and time management abilities

Ability to work under pressure and meet tight deadlines

Proficient in using housekeeping management software and systems

Flexible schedule, including weekends and holidays

Understanding of health and safety regulations

Benefits

Accommodation and staff meals are offered within our group at a fraction of the cost.

Live in an amazing ski in & ski out location in Falls Creek with an awesome group of staff who love life and the snow

Early/late starts + early/late finish roster times = more riding time!

Be a part of a passionate group of hospitality staff who bring their best everyday to work and pickup some new skills

Choose a seasonal role for winter or for the right staff we can offer a year round role between our 8 venues (and growing!) in Falls Creek (VIC), Bright (VIC) & Albury (NSW)

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