

Homelessness Case Manager

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Company: Mission Australia

Location: South Australia

Category: other-general

Max term till Dec 2024 with possible extension Full Time (hours negotiable for part time) Working in various locations including Christies Beach, Adelaide CBD, Marion & Noarlunga Great pay rate of \$42.50 per hour + Super + Salary Packaging Make a meaningful difference to the lives of Australians in need Life at Mission Australia When you join the team at Mission Australia, you become part of a community who are determined to end homelessness and ensure people in need can thrive. United by our Christian purpose and values, we stand together with anyone who needs us, for as long as they need us. Find out more about us and our purpose. Your Opportunity Toward Home is a homelessness prevention service who work with tenants and other household members who are at risk of losing their tenancy. We provide coordinated support services to develop goal-orientated personal support plans to enable consumers to access services to find and sustain tenancies. The Support Coordinator role is being offered on a full-time basis and will see you provide support coordination to consumers who are at risk of homelessness. You will intervene to provide case management services to minimise or prevent clients from entering the homelessness system and stabilise tenancy through facilitating behavioural change and contributing to client engagement, wellbeing, and independence skills. Your key responsibilities will be to: Provide ongoing person-centred support coordination to clients at risk of homelessness within the Toward Home Alliance, in consultation with relevant providers Take receipt of intake, assessment and case plans from other Toward Home Alliance members and where required, deliver all aspects of the intake and assessment process Provide outreach service and ensure all client files are comprehensive and maintained in line with Mission Australia

protocols Complete a range of administrative duties for the efficient running of the service including database entry and maintenance, statistical service summaries, reports, referral letters, goal plans, etc Positively work with a diverse range of caseworkers, stakeholders and partners, including Toward Home staff to achieve client case plan goals Requirements for Success Hold a relevant degree and at least 1 years' experience in a similar role Demonstrated professional approach to the role including the ability to maintain professional boundaries Case management, case co-ordination, strong collaboration skills Be self-motivated with an inspiring can-do attitude The provision of support will require collaboration with a network of services which will require the need for regular travel to sites and services A current and valid Drivers' licence Before starting work with us, you will need to undertake a national police history check, qualifications and referee checks, and have a clearance to work with children/vulnerable people. Our culture Our innovative and inclusive culture will ensure you feel valued at Mission Australia as you help Australians in need and develop in your career. We're committed to the safety and wellbeing of each other and the people we serve. We recognise and respect diversity. So, whoever you are, if you're skilled and actively support our purpose and values, you would be welcome at Mission Australia. Find out more about a career with Mission Australia . If you need support to submit your application, please email ***** . Your benefits Rewarding work – every day you know you're making a real difference Not-for-profit salary packaging, reducing your tax (details via AccessPay) Generous discounts with health insurance and major retailers Free external, confidential counselling and access to chaplaincy support. Volunteering opportunities Extra leave available including an additional public holiday and the opportunity to purchase further annual leave. How to apply To be considered for this opportunity, please click 'Apply for this job' and send your cover letter and resume today. As a committed Circle Back Initiative employer, we will respond to your application. For further information regarding working with us, visit Working for Mission Australia. Applications will be shortlisted as they are received. Please apply as soon as possible to be considered. Thank you.

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