

Head of / Senior Technology Leader - Payments Switching, Fraud Australia Posted on 04/19/2024 B[...]

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Company: Westpac Group

Location: Australia

Category: other-general

Westpac Technology is striving to be the home of game-changing technologists, shaping the future of banking and you can be part of our family. Westpac Group has a complex Information Technology environment that needs to deliver to the rapidly changing needs of our customers and employees, the ever-evolving IT landscape and the Group's regulatory and statutory requirements.

Work in the Payments domain within the CIO Consumer Division

Permanent role based in Sydney

Be part of a multi-year transformation and technology simplification journey

How will I help?

You will be part of the Consumer Bank Technology team and report into a broader Head of Technology role, that leads technology “change and run” services for Westpac’s “Cash & Transactional Banking” business unit (ie everyday banking).

You will lead the Payments & Fraud technology team within that, accountable for end-to-end service management, strategy and planning, technology architecture, and Project/Programme delivery across Card Payments, Switching, ATM/POS and Cash technologies.

Your key responsibilities include:

Leadership: strong technical leadership of a cross functional team comprising software engineers, quality engineers solution, designers, promoting a collaborative and engaging work environment

Technology Strategy: develop and execute the technology strategy and roadmap for Payment Switching, ATM, Cash and Fraud systems, in alignment with business objectives and industry mandates

Program Delivery: manage a portfolio of projects and change, working across stakeholders to plan and resource demand and ensure quality in delivery

Stakeholder Engagement: development of relationships with senior business and technology stakeholders, providing direction in the formulation of business strategy and technology roadmap decisions

Service Management: end to end ownership of related technology assets, including operations, financials and risk management

Partnerships: Manage relationships with vendors and third-party service providers ensuring effective delivery and adherence to SLAs

What's in it for me?

You'll play a significant part of the future of a business that has been around for 200 years. Our purpose is of creating better futures together. So, we'll back you in the development of your career, internal career prospects, and flexible working. You'll also keep learning to grown, backed by a fantastic team of people with a can-do, supportive structure. Whatever shape your family takes, we offer generous paid and unpaid parental leave for your nominated primary and support carers. This includes leave to organise adoptions, surrogacy, and foster care arrangements.

What do I need?

Proven experience in senior business facing Technology Leadership roles, with a track record of delivering complex projects

Technology domain experience in Payments/Cards, specifically Payment Switching, ATM, Point of Sale and Cash Services technologies

Experience in strategy & architecture incorporating technology roadmaps, solutioning and transformation

Commercial acumen and strong consulting & collaboration skills, including management of

suppliers and strategic partners

Strong stakeholder management experience

Experience in ACI's Base24, Proactive Risk Management (PRM) systems desirable

Experience in Core Banking systems, Card Issuing, Card scheme networks, payments gateways desirable

Attract and retain high performance talent and build cohesive teams

Be effective at managing risk in complex/heritage technology environment undergoing modernisation

help drive Westpac's technology simplification agenda and groupwide adoption of scaled agile

The successful candidate will:

Play a leadership role for the domain that influences business and technology strategy and decision making

What's it like to work there?

We aim to provide one big, supportive team to help us achieve our purpose of creating better futures together. As well as competitive remuneration and a great culture, joining the Westpac family means you will have access to banking, wealth, and insurance benefits. With us you'll discover new ways of working, and an exciting range of roles to showcase your skills. As an equal opportunity employer, we're proud to have created a culture where people can be their best, in an environment that values diversity and flexibility and one where everyone belongs.

#LI - Hybrid.

How do I Apply?

Start here. Just click on the APPLY button

At Westpac we are committed to providing a supportive culture and creating diverse, inclusive, and accessible workplaces, branches, products and services for our customers, employees, and community. This role is open to experienced candidates seeking a discussion around workplace flexibility. We invite candidates of all ages, genders, sexual orientation, cultural backgrounds, people with disability, neurodiverse individuals, and Indigenous Australians to apply. If you have questions about the recruitment process, please email talentacquisition@westpac.com.au

Do you need reasonable adjustments during the recruitment process?

We can provide reasonable adjustments for individuals with disability and/or neurodiversity. If you require an adjustment to be made during the recruitment process at any stage, please call 1800 655 592 Option 2.3 or email talentacquisition@westpac.com.au

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