

Guest Experience Host

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Company: Travel + Leisure Co.

Location: Australia

Category: other-general

We Put the World on Vacation

At Travel + Leisure Co., our mission is simple: to put the world on vacation. Our Vacation Ownership business line includes Club Wyndham, WorldMark by Wyndham, Margaritaville Vacation Club, Accor Vacation Club and the brand new Sports Illustrated Resorts. Our more than 19,000 associates put the world on vacation at more than 270 vacation club resort locations across the globe. Innovation and growth keep our work interesting and fun. Every day is a chance to learn something new and turn vacation inspiration into exceptional experiences for millions of travelers worldwide.

How You'll Shine

As a Guest Experience Host, you will be responsible for the day to day operation of the front desk. This includes greeting and registering of owners and guests, providing information to local area attractions, completion of all department related paperwork and using all communication equipment including telephones, facsimiles and computers. We are seeking energetic, vacation loving, marketing / customer service enthusiasts to engage with prospective and existing members holidaying at our beautiful **Kirra Beach Resort**

How You'll Be Rewarded

Build your career with a value driven organisation that promotes continual growth and development for its people. Some of our many benefits on offer include:

Professional development funding

Discounted hotel stays across globally

Monthly, Quarterly and Yearly Recognition Programs

What You'll Bring

To be successful in this role, you will be:

Previous experience within a similar hotel position

Genuine passion for customer service and the local area

Excellent communicator with strong interpersonal skills

Enthusiastic, self-motivated and positive individual

Immaculate presentation and professional grooming standards

High levels of computer literacy

Previous experience with a PMS system (Hirum, Fidelio, Opera etc) advantageous

Have the ability to recognize and solve problems in the workplace

Meet targets and KPI's as set by the business

Clearly articulate the benefit of traveling within Wyndham Destinations community

Ability to work a flexible schedule, including nights, weekends, public and school holidays.

Where Memories Start with You

Hospitality is at the heart of all we do at Travel + Leisure Co. Here, you'll find an inclusive environment where we deliver excellence and take time to have fun, celebrate together, and support one another. We're always looking ahead to what's next and how we can strengthen our business, its neighboring communities, and the customer experience. Join our global team and build a career where memories start with you.

We are an equal opportunity employer, and all applications will be considered for employment without attention to their membership in any protected class. If you require any reasonable accommodation to complete your application or any part of the recruiting process, please email your request to , including the title and location of the position for which you are applying.

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