

## General Manager: Murramarang Beachfront Resort

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Company: Mynrma

Location: Australia

Category: other-general

General Manager: Murramarang Beachfront Resort Full-time Department: Park Management Salary Type: Annual Looking for a sea change and a once in a lifetime opportunity? Looking to progress your Resort Management career? Take a career road trip with us, where relaxation meets adventure at Murramarang Beachfront Resort! With properties in some of Australia's most iconic locations, NRMA Parks & Resorts provide accommodation that suits every budget and style – from campsites to luxury resorts. We connect holidaymakers with over 50 incredible natural destinations that offer more than a change of scenery. Owned by the NRMA Group, we have a large team across our holiday parks, resorts and support office who love what they do, all working together to make holiday magic. Because creating unforgettable holidays is not just our job – it's in our nature. NRMA Murramarang Beachfront Holiday Resort will become your new home-away-from-home - surrounded by the spectacular Murramarang national park and stunning absolute beachfront. Located just north of Batemans Bay on the South Coast of NSW. The Resort offers a large range of camp/caravan sites and accommodation options, from Beachfront Villa's, to Glamping Tents. We offer a multitude of facilities for the young and young at heart; resort style pools, Bear Grylls Survival Academy, licenced on-site dining options and conference/events/wedding facilities. As we are located in national park, this is not a pet friendly park BUT there is the opportunity for a daily mingle with the free roaming Kangaroos. Reporting to the Operations Manager, you will operate a profitable and sustainable business, maximising a return on capital investment. You will consider yourself a confident and absolute 'all round' resort leader, as this varied role will see you, build and maintain

successful relationships and a positive culture amongst the team to enhance guests and key stakeholders relationships. You will provide a versatile approach in leadership and support and in all areas of park operations, from Food and Beverage and Events, to daily strategic and operational leadership.

**What You'll do**

- Overseeing the smooth running of park day to day operations
- Ensuring an amazing guest experience and continue to drive the customer journey
- Maintain appropriate levels of employees in all areas of Park operations and ensure the Resort is structured effectively in order to exceed guest service
- Focus on enhancing employee culture and retention
- Oversee and ensure a seamless operation in the Food and Beverage and conference/events space
- Overseeing asset management focusing on the protection and preventive maintenance of key assets and buildings
- Managing financial budgets in respect to incremental revenue targets and labour and operating costs and monthly re-forecasts
- Establishing, monitoring and managing key business performance indicators
- Monitoring and maintaining a high standard of safety of all guests, visitors and employees
- Proven ability to manage and develop staff of all levels

**What you'll bring**

- Previously managed or held an extensive senior role in a holiday park, resort, or similar tourism related role.
- A proven ability to methodically lift the rooms and Food and Beverage product
- Proven experience in leading successful teams through building and maintaining a positive culture
- Previous engagement with first nations communities and stakeholders
- You will have experienced working in an environment where initiative, organisational and advance planning skills are essential.
- Previous oversight in managing properties with Food & Beverage or conference and events will be highly regarded.
- You will demonstrate a flexible attitude to work and the passion to work as part of an operational team who are hands on, confident and have a passion for delivering outstanding guest relations.
- You will possess excellent verbal and written communication skills and have proven evidence of successful financial and strategic management and ability.
- You are a hands-on leader; you walk the talk and can communicate to and manage staff at all levels.

**What's in it for you?**

At Parks & Resorts we are not just about discounts (although you do get these too). We know everyone leads a life of their own and regardless of what stage you are at we have something to suit!

- Progressive leave and well-being benefits to help you balance all of life's priorities
- Travel discounts on SIXT car rental, cruises, and accommodation at our award-winning NRMA Holiday Parks and Resorts.
- Complimentary myNRMA membership including free Roadside Assistance & discounts on groceries, movie tickets, gift cards, gym memberships, attractions, restaurants and much more
- "ME" day – one extra day of paid leave per year,

called a ME Day, to use at any time during the calendar yearMarket leading 18 weeks paid primary and 4 weeks paid secondary parental leave entitlementsDiscounts on all NRMA insurance products including car, home & travelGrow or progress your career and move around the country or across the NRMA Group's business with us.Know you belongAt NRMA Parks & Resorts we celebrate and welcome difference and work together to create an inclusive workplace where our people feel respected, heard, valued and connected no matter what background or experience. We welcome people from all walks of life and embrace unique perspectives.Are you nodding your head as you read this? Ready to roll up your sleeves and really make a difference? Apply now! We cannot wait to hear from you!As part of our recruitment process, all employees at NRMA Parks and Resorts are subject to mandatory pre-employment checks.

#J-18808-Ljbffr

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