

Food Safety and Quality System Specialist

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Company: Ferrero International S.A.

Location: Australia

Category: other-general

Job Location: Lithgow

Lithgow

Company description

Ferrero is a family-owned company with a truly progressive and global outlook and iconic brands such as Nutella, Tic Tac, Ferrero Rocher, Raffaello, Kinder Bueno and Kinder Surprise. As the love for our brands continues to grow, so too does our global reach. Represented in more than 50 countries, with products sold in more than 170, the Ferrero Group is loved by generations around the world. The secret to our global success? 38,767 dedicated employees who celebrate care and quality to craft a business, careers and brands we are proud of. Join us, and you could be one of them.

Diversity Statement

Ferrero is committed to building a diverse and inclusive culture in which all employees feel welcomed and appreciated and have the same opportunities. We believe all of our people are equally talented in their own way. In nurturing the curiosity and natural abilities of our employees, we provide them, generation after generation, the means to succeed personally and professionally, enabling them to craft their journey at Ferrero. The diversity of our talents is what makes our work environment multicultural, innovative and highly rewarding.

About the Role:

The role of the Food Safety & Quality Management System Specialist is aimed to ensure integrity and the highest level of quality for all Ferrero products. The position is in the Quality Department in Ferrero production facility in Lithgow and is reporting to the Plant Quality Manager.

Main Responsibilities:

Support in implementation of Quality system following ISO9001 model and Ferrero standard

Develop, update and sustain a Food Safety system based on model FSSC22000 and Ferrero Standards

Manage finished product release criteria (net contents, sensory program, CCP, etc)

Create and update food safety procedures, prepare & coordinate all food safety and quality auditing and inspections for the site, conduct validation and verification of preventive controls

Provide internal auditing, support with external auditing, record statistical data, analyze production data to verify compliance or determine deviation from existing standards

Plan, organize, provide and assess results for training to auto-control employees and outsourcers, in terms of quality control, to be executed on production lines

Report any results or activities or occurrences that may have a negative impact on the quality or food safety of the products, or environmental performance. Monitor and escalate issues in the production area

Ensure the inspection of the finished product output; guarantee that the finished products meet the quality specifications established by the Ferrero Quality Department

Conduct sensory sessions for semi-finished and finished product

Ensure the examination of the quality reports from the day prepared by self-control from production personnel (entry of data in the systems such as SAP) ensure the examination of monthly reports; request and verify adjustment as required

Coordinate and support the Food Safety and Quality. Support the sustainability of the sanitation and GMP program

Induct employees and contractors for the laboratory, implement company policies on occupational health and safety

Participate in meetings, reviews, audits, inspections etc related to the department and the Environmental Management System

Support root cause analysis and provide information on deposition decisions for held product

Update and sustain the quality documentation, manage the electronic database system and necessary reporting

Who we are looking for:

University degree, food technology or food safety preferred

3+ years of relevant quality experience in FMCG industry

Strong knowledge of the ISO standards, production quality and control process

Experience in project, task, risk assessment and people management

Advanced communication and cross-teams collaboration skills, effective time management and adaptability to changing environment

Strong multi-tasking and problem-solving skills

Advanced MS Office knowledge (Excel), SAP proficiency is of a strong plus

How to be successful in the role and at Ferrero:

Consumers, quality and care are at the heart of everything we do. So, to be successful at Ferrero, you'll need to be just as consumer and product centric as we are - dedicated to crafting brilliant results for consumers around the world.

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