

Australia Jobs Expertini®

DC Operations Manager

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Company: Mecca Brands

Location: Australia

Category: other-general

Due to extraordinary growth of MECCA, including the growth of our incredible team at our Distribution Centre, we are excited to recruit two newly created positions for DC Operations Managers to drive the accurate and efficient movement of all MECCA product from receipt into our Distribution Centre to its destination – whether it be stores or our online customers! Our Distribution Centre (DC) is a purpose-built, state-of-the-art facility in Tullamarine, Melbourne, and truly is the beating heart of our business. Our DC serves two critically important functions : Receiving shipments from our suppliers and distributing those products to our more than 100 bricks-and-mortar stores across Australia and New Zealand; and Fulfilling online orders placed by our customers on our website, ensuring that they receive their online order securely and carefully wrapped, on time and in full. Our DC team is made up of over 500 team members and agency contractors, who work together to keep MECCA running like clockwork across three core shifts (day, afternoon, and night shifts). To support these shifts, our four Operations Managers (which includes these two new roles) will drive high performance and processes with the ongoing optimisation of our DC operations. We care deeply about the safety of our team and creating a high-performing culture to consistently meet our customer's needs. So, you will play an instrumental role by inspiring your supervisors and the broader DC team. The role that you could play: We're searching for two newly created DC Operations positions to join the team. As a DC Operations Manager supporting our Night shift you will primarily work Night shift hours, playing a pivotal role in the talent management of our approximately 30+ night shift team members, this number will grow during peak volume periods. This role will be an essential role in ensuring the smooth

and consistent operations from our Night shift into Day shift. As a DC Operations Manager supporting our Evening hours, this role will be a key conduit to ensure the efficient flow of operations from our Afternoon shift and into our Night shift. Note. It is an expectation of all these Operational Manager positions to assist with the leave coverage of other Operations Managers. Some of your responsibilities will include: Leading and maintaining a safe workplace for team members, contractors and visitors by applying and educating the team on company and legislative standards Coordinating, managing and continuously reviewing the allocation and performance of resources to ensure service and productivity standards/targets are met Establishing policies, procedures and processes that improve efficiency, reduce cost and maintain a great working environment Being a change agent and member of the DC Leadership Team to grow and continue optimising MECCA's broader supply chain Fostering a culture of learning, career development, safety and inclusiveness

What You Will Bring: You will have proven experience working in a fast-paced distribution or senior operations management role and able to manage a standard DC operation as well as an e-commerce function within a DC. You will pride yourself on being a proactive and visible leader who is able to effectively prioritise within a busy warehouse environment and build long-lasting relationships. You will also be able to demonstrate the following:

- Knowledge of warehouse management technologies and systems
- The ability to manage and develop a workforce of over 100 team members
- Experience in an automated environment is preferred
- A genuine passion for leadership
- The ability to be in both the detail and think strategically
- A bachelor's degree in Supply Chain, Logistics, Information Systems or Business Management is highly desired

Your Life At MECCA Whilst we are singularly focused on our #CustomerFirst mantra, we know that wouldn't be possible without an incredible team that is guided by our MECCA values and motivated each and every day to be solutions focused, innovative, collaborative and adaptable, and have a bit of fun along the way!

Some of our other team member benefits include: Professional development programs and first-class digitised learning offering Health and well-being initiatives Reward and recognition programs Access to bonus and incentive programs Quarterly product allowance Unlimited 40% discount There are also so many other ways in which you'll be made to feel part of the MECCA story as we love to celebrate, surprise and delight our team along the way. Since our very first day in 1997, our purpose has been to enable our customers to look and feel their best by offering them the world's best line-up of beauty and skin-care brands, coupled with exceptional service. Fast forward to today, and we have almost 5,000 MECCA team

members across 100+ retail stores throughout Australia and New Zealand, a rapidly growing online business, two Distribution Centres, and a bustling Support Centre in the heart of Melbourne working to deliver on our purpose every single day. Our ongoing growth is fuelled by opening new stores and reaching new customers, launching new products, and harnessing the latest technology to constantly innovate and evolve our concepts, experiences, and service offerings. Whether you join MECCA in one of our Retail stores , our Support Centre or one of our Distribution Centres, you will be an integral part of the MECCA family.

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