

Customer Service Consultant

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Company: KBH Solutions

Location: Australia

Category: office-and-administrative-support

Salary of \$60K plus Super and Bonuses

Hybrid working from Home and Office

Based in Brisbane CBD - Close to public transport

We are currently looking for a Customer Service Consultant for this Not-for-Profit boutique insurance agency, handling inbound calls from customers regarding a range of insurance products. Focused on new business and retention of existing customers.

Based in the Brisbane City, after probation this is a hybrid working from home 2 days and office 3 days Monday to Friday office hours.

Key Responsibilities include:

Quote & sell a range of insurance products to new & existing customers.

Identify & target the cross-selling of other products.

Retention of existing customers

Handle general customer enquiries.

Maintain & update all records with a high degree of accuracy.

About you:

Strong Sales and/or customer service experience

Exceptional communication and interpersonal skills

A drive to succeed and a willingness to learn

Strong time management and organisational skills

Ability to build a strong relationship with the client

Great team culture, incentives and also, celebrate your birthday with an extra day off!

Apply today or email megan@kbhsolutions.com.au for further information.

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