

Customer Planner - Melbourne

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Company: Cargill

Location: Melbourne

Category: Other-General

****About Us**** At Cargill our team of 160,000 professionals in 70 countries draws together the worlds of food, agriculture, nutrition and risk management. For more than 150 years, we have helped farmers grow more, connecting them to broader markets.

We are continuously developing products that give consumers just what they're seeking, advancing nutrition, food safety and sustainability. And we help our partners innovate and manage risk, so they can nourish the world again tomorrow.

We combine 156 years of experience with new technologies and insights to serve as a trusted partner for food, agriculture, financial and industrial customers in more than 125 countries. Side-by-side, we build a stronger, sustainable future for agriculture and help the world thrive.

****Job Purpose and Impact****A great opportunity exists for a ****Customer Demand Planner**** to join our team based in our Freshwater Place, Southbank office. As the key contact for our customers, in this varied role you will deliver a high level of customer service and maintain strong relationships for Cargill to remain as their supplier of choice.

Through building demand plans with customers and our trading team, you will be able to meet the customers' needs and help minimise costs to Cargill. Working closely with the grains planner you will ensure the most cost-effective route to market are achieved and

continually look for growth opportunities with customers.

Working closely with the shipment execution team, you will identify the best use of our assets for domestic customers and ensure the allocated stocks and reconciliations match contractual agreements. This highly collaborative and customer focused role will allow you to consult with internal and external stakeholders to ensure business efficiency and customer satisfaction.

Your attention to detail and financial acumen will be utilised to understand customer purchasing patterns, assist with credit risk management and contract execution and reconciliations. ****Key Accountabilities**** + Responsible for customer orders; receipt, status updates, invoicing issues + Undertake demand planning with customers and trading team to allow best in class execution + Work closely with the shipment execution team and commercial/sales team on contract execution and customer logistics.

+ Maintain strong communication across multiple teams and ensure data is up to date+ Maximising asset use and proactively identify opportunities for improved logistics and asset utilisation+ Reconcile sale contracts to ensure they are fully delivered within contract terms ****Skills & Qualifications**** + Operational logistics experience within an agribusiness or highly complex operations environment will be highly regarded+ Customer centric approach with excellent problem-solving skills + Experience of demand planning within a complex environment desired+ Proficient in MS packages, especially in Excel + Excellent interpersonal skills and ability to manage multiple stakeholders+ Strong attention to detail with ability to work with conflicting priorities and tasks+ Knowledge of grains industry highly desired****In exchange to your experience, we offer:**** + A competitive remuneration package including annual bonus+ Autonomy and scope for career development + Flexible working arrangements + The opportunity to work with and learn from some of the most talented people in the industry and inspiring leaders + The job stability that comes with a global employer who puts people first + A supportive working culture and an inclusive team environment + Modern and bright head office, Southbank location If this role sounds like you, and you are looking for a place where you can thrive and grow your career, we would like to hear from you today. ****_Cargill is an_** **_Equal Opportunity Employer.**

All applications are treated with complete confidentiality_** **_.** Equal Opportunity Employer, including Disability/Vet.

At Cargill, everyone matters and everyone counts. Cargill is committed to creating and sustaining an inclusive and diverse work environment where all employees are treated with dignity and respect.

As such and in alignment with our Guiding Principles, Cargill's long-standing equal employment opportunity policy prohibits discrimination and harassment against any employee or applicant based on race, ethnicity, color, religion, national origin, ancestry, sex, gender, gender identity, gender expression, sexual orientation, age, disability, pregnancy, genetic information, marital status, family status, citizenship status, veteran status, military status, union affiliation, or any other status protected by law. Cargill also complies with all applicable national and local laws and regulations pertaining to non-discrimination and employment.

Notice to Recruiters and Staffing Agencies: Cargill, Inc. and subsidiaries ("Cargill") have an internal recruiting department.

Please review this notice.US Employment Resources: Equal Opportunity Employer, including Disability/Vet.

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