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Consulting Director, Incident Response (Unit 42)

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Company: Palo Alto Networks, Inc.

Location: Haymarket

Category: other-general

Our Mission

At Palo Alto Networks® everything starts and ends with our mission:

Being the cybersecurity partner of choice, protecting our digital way of life.

Our vision is a world where each day is safer and more secure than the one before. We are a company built on the foundation of challenging and disrupting the way things are done, and we're looking for innovators who are as committed to shaping the future of cybersecurity as we are.

Our Approach to Work

We lead with flexibility and choice in all of our people programs. We have disrupted the traditional view that all employees have the same needs and wants. We offer personalization and offer our employees the opportunity to choose what works best for them as often as possible - from your wellbeing support to your growth and development, and beyond!

We're changing the nature of work. Palo Alto Networks is evolving to meet the needs of our employees now and in the future through FLEXWORK, our approach to how we work.

FLEXWORK is an employee-centric reimagining of how we work. We built FLEXWORK based on employee feedback – it is about flexibility, trust, and choice whenever possible.

It's been a journey of disruption that has yielded the best of our values. We offer as much flexibility as possible, and choices that enable you to be most productive, including benefits that meet your needs and learning opportunities that you feel passionate about.

Your Career

The role of Consulting Director in Unit 42 is a senior-level consulting position. The individual

will be responsible for leading Unit 42's incident response engagements with our largest clients and in our most complex engagements. They will become the go-to expert for clients during high-priority incident response, remediation, and recovery phases, providing both strategic guidance and technical oversight, while also focusing on product integration. The role requires in-depth cybersecurity expertise to enable serving as an incident commander throughout the incident response lifecycle.

While actively involved in incident response service delivery, this person also works with peers and the executive team to enhance Unit 42's incident response practice, including developing and improving the technical and operating methodologies employed during incident response engagements.

We are seeking an individual who is dedicated to delivering highly technical consulting services to an exceptional standard, thrives in a fast paced team environment, and advocates for innovative approaches to deliver the best outcomes for our cross-sector clients.

Your Role

You are an Industry-recognized inspiring leader with media and public speaking experience, deeply embedded in information security community

- Oversee the delivery of high-profile, high-stakes incident response engagements
- Provide hands-on, expert-level digital forensics and incident response services to clients and deliver findings to CxO and/or Board of Directors
- Lead scoping and services overview conversations with clients for prospective engagements in area of expertise, presenting with credibility and authority, clearly articulating various approaches and methodologies to audiences ranging from highly technical to executive personnel
- Partner with the Unit 42 executive team and service line leaders to develop and execute strategy for the Unit 42 Digital Forensics & Incident Response (DFIR) practice
- Drive innovation in Unit 42's reactive offerings, by leading the consulting team and collaborating with cross-functional teams to bring new capabilities and services to market that leverage Palo Alto Networks products
- Advance the maturation of our existing DFIR services
- Ensure the consistency and quality of our services and highest level of customer service
- Integrate threat intelligence into our services by deepening the feedback loop with Unit 42 Threat Intelligence team and telemetry
- Recruit and onboard world class DFIR talent to support our growth goals
- Support the professional growth and development of our consultants through training and technical enablement
- Foster and maintain a culture that attracts and retains smart, kind team members dedicated to executing with excellence
- Identify and execute strategies for service development, enablement, and product

adoption Cultivate and maintain relationships with key clientele to increase awareness of Unit 42's capabilities and provide on-demand expertise for client needs Amplify Unit 42's presence and credibility in the marketplace through thought leadership, including via speaking engagements, articles, whitepapers, and media exposure Ability to perform travel requirements as needed to meet business demands

Your Experience

12+ years of hands-on consulting experience in incident response. Demonstrated prior experience and success in leading a global scale incident response engagements Experience in managing, leading and motivating consultants at all levels Experience as a senior-level team leader including overseeing other principal, senior, and mid-level analyst/consultant teams Able to split your time across commercial support, client delivery, team leadership, individual mentoring, and technical expertise and skills maintenance activities. Strong presentation, communication, and presentation skills with verifiable industry experience communicating at CxO and/or Board of Directors level Expert level of knowledge of applicable laws, compliance regulations, and industry standards as it relates to privacy, security, and compliance Hands-on experience using forensics tools such as EnCase, FTK, SleuthKit, Volatility, etc and analysis experience, an operational understanding of major operating systems (Microsoft Windows, Linux, or Mac), network forensics and cloud incident response. Client services mindset and top-notch client management skills Experienced-based understanding of clients' needs and desired outcomes in digital forensics and incident response investigations Public speaking experience, demonstrated writing ability, including technical reports, business communication, and thought leadership pieces Operates with a hands-on approach to service delivery with a bias towards collaboration and teamwork Bachelor's Degree in Information Security, Computer Science, Digital Forensics, Cyber Security, or equivalent years of professional experience or equivalent relevant experience to meet job requirements and expectations. Professional industry certifications such as GIAC Certified Forensic Analyst (GCFA), GIAC Incident Handler (GCIH), CISSP, CISM Understanding of cyber risk frameworks or industry standards such as NIST CSF and 800-53, ISO 27001/2, PCI, CIS Top 18, CMMC Ideally you will have experience operating across APAC

The Team

Unit 42 Consulting is Palo Alto Network's security advisory team. Our vision is to create a more secure digital world by providing the highest quality incident response, risk management, and digital forensic services to clients of all sizes. Our team is composed of recognized experts and incident responders with deep technical expertise and experience in

investigations, data breach response, digital forensics, and information security. With a highly successful track record of delivering mission-critical cybersecurity solutions, we are experienced in working quickly to provide an effective incident response, attack readiness, and remediation plans with a focus on providing long-term support to improve our clients' security posture.

Our Commitment

We're trailblazers that dream big, take risks, and challenge cybersecurity's status quo. It's simple: we can't accomplish our mission without diverse teams innovating, together.

We are committed to providing reasonable accommodations for all qualified individuals with a disability. If you require assistance or accommodation due to a disability or special need, please contact us at accommodations@paloaltonetworks.com.

Palo Alto Networks is an equal opportunity employer. We celebrate diversity in our workplace, and all qualified applicants will receive consideration for employment without regard to age, ancestry, colour, family or medical care leave, gender identity or expression, genetic information, marital status, medical condition, national origin, physical or mental disability, political affiliation, protected veteran status, race, religion, sex (including pregnancy), sexual orientation, or other legally protected characteristics.

All your information will be kept confidential according to EEO guidelines. #J-18808-Ljbffr

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