

# Australia Jobs Expertini®

## Cloud Solution Architect - Azure

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Company: Microsoft

Location: Australia

Category: computer-and-mathematical

### Overview

With over 18,000 employees worldwide, the Microsoft Customer Experience & Success (CE&S) organization is responsible for the strategy, design, and implementation of Microsoft's end-to-end customer experience. Come join CE&S and help us build a future where customers come to us not only because we provide industry-leading products and services, but also because we provide a differentiated and connected customer experience.

The Global Customer Success (GCS) organization is leading the effort to create the desired customer experience through support offer creation, driving digital transformation across our tools, and delivering operational excellence across CE&S.

We are looking for a Cloud Solution Architect (CSA) in App & Innovation Solution Area with extensive knowledge in Azure Infrastructure. This is a customer-facing role, owning the technical relationship between the customer and Microsoft, helping customers to leverage their Microsoft investments through architecture, implementation, and operational health engagements.

This role is flexible in that you can work up to 100% from home..

Microsoft's mission is to empower every person and every organization on the planet to achieve more. As employees we come together with a growth mindset, innovate to empower others and collaborate to realize our shared goals. Each day we build on our values of

respect, integrity, and accountability to create a culture of inclusion where everyone can thrive at work and beyond.

### **Qualifications**

- Bachelor's Degree in Computer Science, Engineering, Business, or related field AND 8+ years technical leadership experience in relevant area of business OR equivalent experience.
- 8+ years of experience in object-oriented programming skills, cloud application architecture and microservices development for public clouds.
- 5+ years of experience in capturing application requirements, design review meetings, development, designing and deploying software using automated processes and troubleshooting and resolving software defects over Pure Cloud and/or Hybrid environments.
- 5+ years of experience working with Agile, CI/CD or DevOps models involving multiple disciplines of coding, testing and deployment.
- Solution Architecture (e.g., SOA, enterprise architecture).
- Solid Solution Design and Development skills.
- Experience with .NET technologies up to the latest version (e.g., WCF, WF, MVC).
- Advanced written, spoken English level with direct customer facing experience.
- Multiple languages (on top of English) will be strongly appreciated and will represent a plus.

### Technical Expertise:

Azure Cloud Solution Architects should be experienced at implementing, automating, and troubleshooting Microsoft Azure based solutions.

The Azure Cloud Solution Architect role requires knowledge and experience in several the following technologies/areas:

Azure Kubernetes Service (AKS)

Azure Containers & Orchestrators

App Insights

APIM

Redis Cache

Cosmos DB & Azure SQL basics

Azure Key Vault

Azure CDN

Building Cloud-native Applications using Microservices Architecture Azure Service Bus

Azure Functions  
Azure Event Hubs  
Azure Notification Hubs  
GitHub  
Rest APIs  
IIS  
.Net Development  
Azure DevOps (ADO) & Secure DevOps: Application Security Principles and Practices  
Azure Event Grid  
IOT Hub/Protocol Gateway  
Azure Logic Apps  
Azure NetApp files  
Threat Modeling & Azure Application Security  
Azure Infrastructure Fundamentals (Compute, Storage, Migration, Security)  
Azure Front Door  
Azure Traffic Manager  
Azure Networking  
Azure Active Directory (AAD) and Azure AD Connect knowledge and experience.

Other technical areas we look for real world demonstrated ability are:

- Azure Infrastructure Fundamentals (Compute, Storage, Migration, Security)
- Azure Networking
- Azure Active Directory (AAD) and Azure AD Connect knowledge and experience.
- Strong troubleshooting skills and support experience
- Face-to-face customer engagement skills
- Technical Delivery and Customer facing presentation skills with a high degree of comfort with both large and small audiences.
- Must have the ability to take on internal initiatives to create services opportunities, and work in a fast-paced environment while balancing multiple demands, addressing shifting priorities, and maintaining focus.
- Troubleshooting knowledge & skills, Microsoft Certifications qualifications desirable

## **Responsibilities**

## Customer Centricity

Customer Satisfaction - Drive positive customer satisfaction & become a trusted advisor.

Customer/Partner Insights - Provide feedback & insights from customers/partners.

Be the Voice of Customer to share insights and best practices, connect with Global Security teams at Microsoft, Engineering and Product teams to remove blockers and influence the solution roadmap.

Land an end-to-end value proposition for Security (i.e., Zero Trust) which spans the breadth of Microsoft Security offerings, and with focus on Threat Protection, ID + Access Management and Cloud Security.

## Business Impact

Position and deliver solutions that drive Security product usage and develop opportunities to drive Customer Success business results & help Customers get value from their Microsoft investments.

Identify resolutions to Customer blockers by leveraging SA subject matter expertise. Deliver according to MS best practices & using repeatable IP.

Accelerate Business Value of overall Security adoption by improving security posture and ensuring that the solution exhibits "Secure by Design" framework, such as high-performance levels, security, scalability, maintainability, appropriate reusability, and reliability upon deployment.

## Technical Leadership

Learn It All – Align individual skilling to team/area demands & Customer Success goals.

Accelerate customer outcomes - Share expertise, contribute to IP creation & re-use to accelerate customer outcomes.

Run Architectural Design Session to build a plan for implementing the solution – Governing design in line with customer business goals and their technical environment. Outcome is consensus on solution design and next steps toward production.

Collaborate and orchestrate with other Cloud Solution Architects and MS stakeholders including FastTrack, partner, and Microsoft Consulting in developing complex end-to-end Enterprise solutions with the Microsoft Security platform.

Benefits/perks listed below may vary depending on the nature of your employment with Microsoft and the country where you work. Industry leading healthcare Educational resources Discounts on products and services Savings and investments Maternity and paternity leave Generous time away Giving programs Opportunities to network and connect

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