

Cloud Operations Engineer

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Responsibilities: Take ownership of Convai's AWS environment Ensure AWS environments are in alignment with industry best practices, regulatory requirements, and company policies Lead compliance activities related to the AWS environment Define and implement infrastructure configurations and manage changes to maintain consistency across environments Develop and implement automation scripts and tools to streamline and simplify repetitive tasks, improving efficiency and reducing human error Monitor and investigate security events and incidents Monitor and analyze AWS resource usage Assist in defining and implementing disaster recovery and business continuity plans Work closely with development teams Provide guidance and support on AWS best practices Create and maintain comprehensive documentation of Convai's AWS infrastructure

Skills and Experience: Deep understanding of AWS services, architecture, and security controls, with hands-on experience in implementing security in AWS. Strong knowledge of security best practices, standards, and frameworks (eg. CIS, NZISM, ISO 27002) Experience with AWS

FTR strategies, including backup and recovery Familiar with security monitoring and incident reporting and procedures. Excellent problem solving skills Excellent ability to analyze complex systems Strong communications skills (ability to communicate effectively to technical and non technical stakeholders) High attention to detail Strong teamwork and collaboration skills Bachelor's degree in Computer Science, Information Security, or a related field Proven experience 5 years working as a AWS Engineer or in a similar role Relevant AWS certifications If you match our role requirements, and feel this is the step you would love to take in your career, [Apply Now](#) [About Us](#) [Why Join Probe CX?](#) [Hear about what life at Probe CX is like from some of your potential future colleagues...](#)

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