

## CLOUD INFRASTRUCTURE ENGINEER

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Company: EIL Global

Location: Australia

Category: other-general

Role summary: The key focus of this role is to support and administer the ICT services required by the business across all levels, with a focus of Cloud services to the business. This includes the implementation, configuration, control, maintenance, troubleshooting and resolution of these infrastructure areas. Key deliverables: Designing, Configuring, monitoring and maintaining Cloud services, e.g. Azure, Office365, MS365, Azure AD, SharePoint, Intune, Teams and other Vendor IaaS/PaaS/SaaS services. Liaise with 3rd party Vendors where required to perform Network and Hardware troubleshooting to isolate and diagnose common network problems and ongoing development. Install, upgrade and configure all devices and equipment as required directly or by liaising with 3rd Party Vendors Respond to specialised incident escalation and maintain accurate incident records and notes in the service desk system in line with SLA requirements. Manage back-up and Disaster Recovery services thru vendors Support the On-call duties as Rostered: Skills: IT qualifications or relevant equivalent work experience Cloud services experience 3 years Excellent time management and organisational skills Strong written and verbal communication skills Ability to work well under pressure Delivery Model: Onsite Support ServiceJob Type: Full TimeJob Location: Australia, New ZealandApply for this position First Name \* Last Name \* Email \* Phone Number \* Job Title \* Upload CV/Resume \* EIL Global is committed to protecting and respecting your privacy, and we'll only use your personal information to administer your account and to provide the products and services you requested from us. From time to time, we would like to contact you about our products and services, as well as other content that may be of interest to you. If you consent to us contacting you for this purpose,

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