

## Casual Customer Service and Sales Consultant DARWIN

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Company: Telstra

Location: Darwin City

Category: office-and-administrative-support

### Employment Type

Casual

### Closing Date

23 Sept 2023 11:59pm

### Job Title

Casual Customer Service and Sales Consultant DARWIN

### Job Summary

As a Retail Sales Consultant, you are passionate about delighting Telstra's customers through outstanding customer service. You achieve this by providing an exceptional in-store customer journey, and through your collaborative approach you empower customers by identifying the products and services they need to transform their telecommunications experience.

### Job Description

At Telstra, our purpose is to build a connected future so everyone can thrive. It's a future that won't happen on its own, it has to be delivered. And, this is where YOU come in, by playing your part in helping our customers connect: faster, better and smarter.

### About the Role

Are you an experienced Customer Service & Sales professional, who thrives working in a fast-paced and rewarding environment? If yes, then this role is for you!

## **Some of the specifics**

Telstra Store Darwin Shop 30 Mitchell Centre, 55 Mitchell Street, NT 800

Store Hours: Monday to Friday 9:00AM to 5:30PM, Saturday 9:00AM to 4:00PM,  
Sunday CLOSED

Casual Positions Available

## **Duties**

Provide quality customer service to all customers

Maximise sales by providing latest product and service information to our customers.

Achieve sales and performance targets

Ensure store presentation is in line with retail shop standards

## **Skills and experience**

Experience in a customer facing role

Proven record of delivering great customer experiences

Ability to solve complex problems

Effective communication skills

Previous experience in a customer facing environment is highly advantageous!

## **Benefits**

Fantastic career growth prospects

Ongoing Product Training & Development

In Store Mentor and Support

Highly rewarding sales environment

Corporate discounts and benefits

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